### 2022 Health Care Program



### Hospitals: Medicare Reimbursement Cuts (July 2022), Rural Challenges and Beyond

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2022 ABI Health Care Program

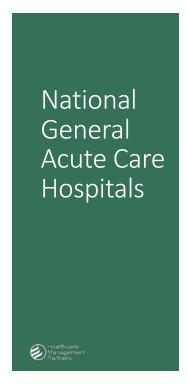
### IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES

BY SCOTT K. PHILLIPS

<u>RESEARCH OBJECTIVE</u>: USING OBJECTIVE DATA IDENTIFY THE GENERAL ACUTE CARE ("GAC") HOSPITALS AND SKILLED NURSING FACILITIES ("SNF") WHICH ARE OPERATIONALLY AND FINANCIALLY DISTRESSED TO A DEGREE THAT WOULD INDICATE THAT THEY ARE UNLIKELY TO BE ABLE TO CONTINUE IN THE FUTURE AS INDEPENDENT ENTITIES.



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### National General **Acute Care** Hospitals

### National GAC Hospitals

	Top Performers <sup>2</sup> (n = 472)	Average Performers <sup>1</sup> (n = 1890)	At-Risk Facilities* (n = 224)		Top Performers <sup>2</sup> (n = 218)	Average Performers <sup>1</sup> (n = 1178)	At-Risk Facilities* (n = 326)
Urban Facilities				<b>Rural Facilities</b>			
Operating Margin	13.4%	5.0%	-5.1%	Operating Margin	9.6%	3.2%	-5.2%
Occupancy Rate	56.1%	56%	45%	Occupancy Rate	34.6%	30%	18%
Star Rating	3.74	2.99	2.28	Star Rating	3.95	3.41	3.38
Labor / Revenue	31.7%	40%	48.8%	Labor / Revenue	34.6%	41%	49.0%
Days AR	41.9	44.8	51.2	Days AR	40.3	45.1	49.1
CMI / ALOS	2.3	2.6	3.2	CMI / ALOS	2.3	2.7	3.3
Percent of Urban Providers	18%	73%	9%	Percent of Rural Providers	13%	68%	19%

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.
<sup>2</sup> Indicates an average quartile rank below 2.
<sup>3</sup> Indicates an average quartile rank between 2 and 3.
<sup>4</sup> Indicates an average quartile rank above 3.



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### National General Acute Care Hospitals

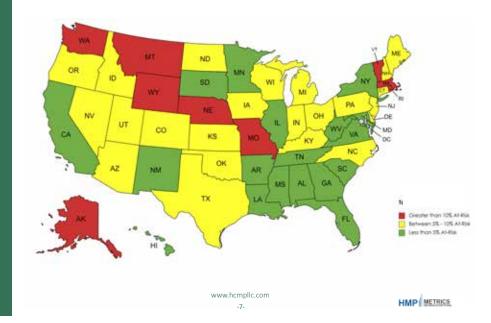
### 2022 ABI Health Care Program



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HMP METRICS

National Skilled Nursing Facilities 2022 ABI Health Care Program



National Skilled Nursing Facilities 2022 ABI Health Care Program

### National Skilled Nursing Facilities

Rural Facilities	Top Performers <sup>2</sup> (n = 315)	Average Performers <sup>1</sup> (n = 3235)	At-Risk Facilities <sup>4</sup> (n = 231)	Urban Facilities	Top Performers <sup>2</sup> (n = 1102)	Average Performers <sup>3</sup> (n = 8891)	At-Risk Facilities <sup>4</sup> (n = 555)
Operating Margin	7.5%	1.6%	-4.3%	Operating Margin	6.2%	0.5%	-5.8%
Occupancy Rate	86.2%	74%	62%	Occupancy Rate	88.2%	80%	70%
Star Rating	4.04	3.25	2.55	Star Rating	4.05	3.29	2.43
Labor / Revenue	41.2%	48%	53.2%	Labor / Revenue	39.5%	47%	53.4%
Days AR	43.5	38.0	33.7	Days AR	47.5	41.6	38.5
Age of Facility	14	23	31	Age of Facility	16	25	34
Percent of Rural Providers	8%	86%	6%	Percent of Urban Providers	10%	84%	5%

<sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

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<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank below 2.

<sup>3</sup> Indicates an average quartile rank between 2 and 3.

<sup>4</sup> Indicates an average quartile rank above 3.

National Skilled Nursing Facilities 2022 ABI Health Care Program



Rural Health and other smaller acute care facilities

Tales from the field small facilities and rural facilities

- 136 rural hospitals closures from 2010 to 2021—19 in 2020
- Issues causing closures:
  - Low Reimbursement
  - Staffing Shortages
  - Physician Expertise/Specialist
  - Low Patient Volume
  - Regulatory Barriers



Suzanne Richards suzannerichards94@gmail.com AHA report: Rural hospital closures threaten patient access to care, 2022

Classification: Internal Use

### Headwinds

- ☐Soaring, unsustainable labor costs
- □PAYGO sequester requirements
- □ Expiration of MDH and LVH programs
- ☐ Inexplicable refusal of legislatures to accept expanded Medicaid
- ■SNF PPS decrease 0.9 percent



Classification: Internal Us

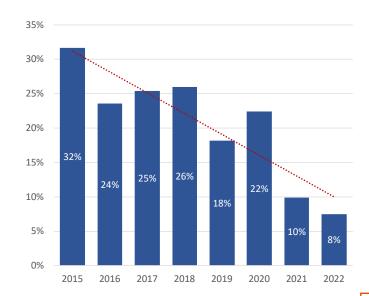
### Mitigation

- ☐ Increased operating discipline
- ☐ Major restructure of care delivery
  - ☐Fewer RNs
  - Automation
- ☐ Lobby state legislators re Medicaid
- ☐ Join larger integrated delivery system
- Restructure



Classification: Internal Us







### 2022 Bankruptcy Workshop

### 2022 ABI Healthcare Program October 27-28 By Scott K. Phillips<sup>1</sup>

### **RESEARCH OBJECTIVE**

Using objective data identify the General Acute Care Hospitals ("GACH")<sup>2</sup> and Skilled Nursing Facilities ("SNF")<sup>3</sup> which are operationally and financially distressed to a degree that would indicate that they are unlikely to be able to continue in the future as independent entities<sup>4</sup>.

### **RESEARCH METHODOLOGY**

For the 4,308 General Acute Care Hospitals and 14,329 Skilled nursing Facilities in the U.S., we elected to compute the metrics detailed below for each year 2017 to 2021.<sup>5</sup> (the "Study Period")

### Used for **BOTH** Hospitals and Nursing Homes

- Operating Margin<sup>6</sup>
- Inpatient Occupancy Rate<sup>7</sup>
- Overall Facility Star Rating<sup>8</sup>
- Total Labor Cost as a Percentage of Total Operating Revenue<sup>9</sup>

### Used **ONLY** for Hospitals

- Days Net Patient Revenue in Net Patient Accounts Receivable<sup>10</sup>
- Case Mix Index ("CMI") Adjusted Average Length of Stay ("ALOS")11

<sup>&</sup>lt;sup>1</sup> Scott is a Managing Director in the Washington, DC office of Healthcare Management Partners, LLC (www.hcmpllc.com)

<sup>&</sup>lt;sup>2</sup> All hospitals in the United States, excluding Long-Term, Rehabilitation, Psychiatric, Children's and state and federal institutions

<sup>&</sup>lt;sup>3</sup> Only stand-alone facilities with a unique Medicare provider number, excludes hospital based distinct part units.

<sup>&</sup>lt;sup>4</sup> High probability that the identified facilities in the near or midterm will either close, be acquired or be subject to some form of judicial or non-judicial corporate restructuring.

<sup>&</sup>lt;sup>5</sup> 2021 is the last full year for which all of the required data sets was available in an electronic format.

<sup>&</sup>lt;sup>6</sup> Defined as Net Operating Profit or Loss divided by Total Operating Revenues.

<sup>&</sup>lt;sup>7</sup> Defined as Total Inpatient Days divided by the product of Total Licensed Beds times 365 Days. For Hospitals only acute care patient days and beds were considered.

<sup>&</sup>lt;sup>8</sup> This an overall "Star Rating" for various quality measures as defined by the U.S. Centers for Medicare and Medicaid Services ("CMS") in its "Hospital Compare" data set. (5 stars is the highest possible rating 1 star is the lowest possible rating).

<sup>&</sup>lt;sup>9</sup> Total Labor Cost is defined as the sum of amounts paid for: Employee Salaries and Wages + Total Contract Labor, including Agency Staff + Employee Fringe Benefits.

<sup>&</sup>lt;sup>10</sup> Defined as Total Ned Patient Accounts Receivable divided by the dividend of Total Net Patient Revenue divided by 365 Days.

<sup>&</sup>lt;sup>11</sup> Case Mix Adjusted ALOS is an indicator of the efficacy with which a hospital manages a patient's program of care during their stay for a single admission. The CMI is a measure of the average complexity of the hospital's inpatient population. It is computed based on relative weights assigned to each patient's assigned Diagnosis Related Group

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### Used **ONLY** for Skilled Nursing Homes

Average Age of the Facility (Building)<sup>12</sup>

All of the metrics were computed using the HMP Metrics, LLC<sup>1314</sup>, integrated data set. Once the metrics had been calculated for every GACH or SNF operating during the Study Period the following additional steps were taken:

- 1. *Eliminate Non-Conforming Facilities* All GACHs and SNFs which opened or closed during the Study Period were removed from the target population. The remaining facilities had operated during all five years of the Study Period. In total 4,308 General Acute Care Hospitals and 14,329 Skilled Nursing Facilities remained.
- 2. **Quartile Ranking** For each of the seven identified metric for each of the five years were assigned to a specific quartile. The first quartile for each year for each metric would contain the top 25% of GACH or SNF (the "Best Performers") and so on. (1-25%, 26-50%, 51-75% and below 75%) those below 75% would be in the fourth quartile based on the facility's performance against its peers for the metric being measured.
- 3. **Compute Facility Quartile Average** Once a Facility had been assigned to a quartile for each of the five years [30 Metric Measurements (6 metrics X 5 years for GACHs)]<sup>15</sup> and [25 Metric Measurements (5 metrics X 5 years for SNFs)]<sup>16</sup> compute the average quartile ranking for the 30 Metric Measurements (25 for SNF) and assign the computed five-year quartile average to each facility.
- 4. **Defined At-Risk Facilities** At-Risk Facilities were defined as those facilities with a five-year quartile average below three. In other words, these facilities had on average performance at or below the third quartile for the last five years<sup>17</sup>

<sup>(&</sup>quot;DRG") as established by CMS. The national weighted average DRG weight is 1.00. The CMI adjusted ALOS is computed by dividing the hospital's acute inpatient ALOS by the hospital's CMI.

<sup>&</sup>lt;sup>12</sup> Computed as the arithmetic average age for each quartile or grouping of SNFs. The age of the individual SNF is based on the age reported in the SNF's Medicare Cost Report for the year or years indicated.

<sup>&</sup>lt;sup>13</sup> HMP Metrics, LLC is a wholly owned subsidiary of Healthcare Management Partners, LLC (https://hmpmetrics.com)

<sup>&</sup>lt;sup>14</sup> HMP Metrics, LLC is a data product that uses a custom electronic database that includes data from 11 individual data sets including the Healthcare Cost Report Information System (HCRIS) data from more than 750,000 Medicare Cost Reports filed by hospitals, nursing homes, home health agencies since 1994. For hospitals, the HMP Metrics database also includes selected data elements from the Medicare Limited Data Set (100% Standard Analytic Files) database and data sets licensed by HMP. Metrics in the database included financial, operational, and quality metrics used across the healthcare industry to measure provider performance. Data contained in the HMP Metrics database has been "scrubbed" to exclude partial period or statistically aberrant data elements reported by individual providers. This careful data validation process produces highly accurate and defensible benchmarks for the hundreds of industry metrics reported in the database. Each metric in the HMP Metrics database is chosen to highlight a specific aspect of a provider's performance.

<sup>&</sup>lt;sup>15</sup> See HOSPITAL EXHIBITS 1-7, below

<sup>&</sup>lt;sup>16</sup> See SKILLED NURSING FACILITY EXHIBITS 1-6, below

 $<sup>^{17}</sup>$  See HOSPITAL EXHIBIT 1 and SKILLED NURSING FACILITY EXHIBIT 1

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

- 5. **Identify and remove facilities that are not part of the continental united states.**<sup>18</sup> The At-Risk facilities were then separately identified and weighted average metric measurements were computed for each of the individual metrics<sup>19</sup>.
- 6. **Determine the Geographic Classification<sup>20</sup> of the At-Risk Facilities** The At-Risk Facilities were then divided to demonstrate the influence that location can have on a facility's success.

<sup>&</sup>lt;sup>18</sup> Virgin Islands, American Samoa, Guam, Northern Mariana Islands, Puerto Rico, and District of Columbia

<sup>&</sup>lt;sup>19</sup> See HOSPITAL EXHIBIT 1 and SKILLED NURSING FACILITY EXHIBIT 1

<sup>&</sup>lt;sup>20</sup> For Urban and Rural

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 1**

### National Urban GAC Providers by Average Quartile 2017 Through 2021 (2586 Urban Hospitals)

	Top Performers <sup>2</sup> (n = 472)	Average Performers <sup>3</sup> (n = 1890)	At-Risk Facilities <sup>4</sup> (n = 224)
<b>Urban Facilities</b>			
Operating Margin	13.4%	5.0%	-5.1%
Occupancy Rate	56.1%	56%	45%
Star Rating	3.74	2.99	2.28
Labor / Revenue	31.7%	40%	48.8%
Days AR	41.9	44.8	51.2
CMI / ALOS	2.3	2.6	3.2
Percent of Urban Providers	18%	73%	9%

### National Rural GAC Providers by Average Quartile 2017 Through 2021 (1722 Rural Hospitals)

	Top Performers <sup>2</sup> (n = 218)	Average Performers <sup>3</sup> (n = 1178)	At-Risk Facilities <sup>4</sup> (n = 326)
Rural Facilities			
Operating Margin	9.6%	3.2%	-5.2%
Occupancy Rate	34.6%	30%	18%
Star Rating	3.95	3.41	3.38
Labor / Revenue	34.6%	41%	49.0%
Days AR	40.3	45.1	49.1
CMI / ALOS	2.3	2.7	3.3
Percent of Rural Providers	13%	68%	19%

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3.

<sup>&</sup>lt;sup>4</sup> Indicates an average quartile rank above 3.

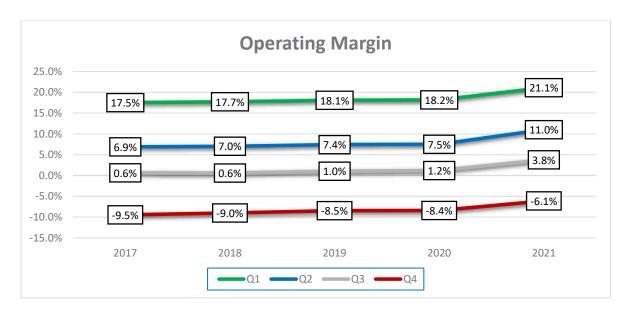
### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 2**

### Operating Margin

Expressed as a percentage, operating margin is computed by dividing the provider's operating profit (or loss) by its operating revenues (Total Net Patient Revenue). A negative percentage indicates a loss from operations.

Source: CMS Cost Reports



	2017	2018	2019	2020	2021
Quartile 1.0	17.5%	17.7%	18.1%	18.2%	21.1%
Quartile 2.0	6.9%	7.0%	7.4%	7.5%	11.0%
Quartile 3.0	0.6%	0.6%	1.0%	1.2%	3.8%
Quartile 4.0	-9.5%	-9.0%	-8.5%	-8.4%	-6.1%

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 3**

### Occupancy Rate

Acute Occupancy shows the proportion of acute beds in use over the provider's reporting period. It is calculated by dividing the number of acute patient days by the total number of acute bed days available Source: CMS Cost Reports



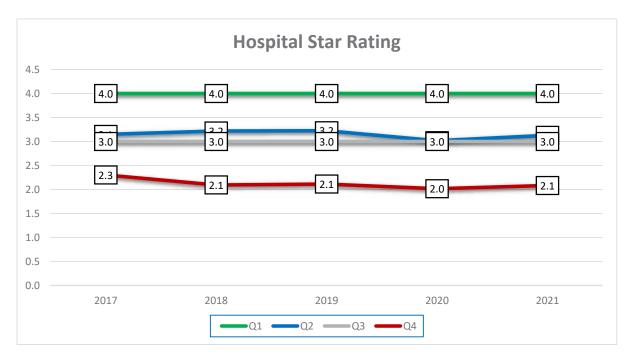
	2017	2018	2019	2020	2021
Quartile 1.0	81.1%	80.3%	81.0%	78.1%	83.0%
Quartile 2.0	62.3%	62.8%	63.0%	60.6%	65.4%
Quartile 3.0	45.0%	45.6%	46.1%	44.5%	48.6%
Quartile 4.0	21.9%	23.2%	23.2%	22.6%	24.8%

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 4**

### Hospital Star Rating

Centers for Medicare and Medicaid Services (CMS) developed 11 HCAHPS star ratings that combine questions from the HCAHPS Survey. Star Rating: Hospital is derived from Questions 21. (Medicare.gov, Hospital Compare)



	2017	2018	2019	2020	2021
Quartile 1.0	4.0	4.0	4.0	4.0	4.0
Quartile 2.0	3.1	3.2	3.2	3.0	3.1
Quartile 3.0	3.0	3.0	3.0	3.0	3.0
Quartile 4.0	2.3	2.1	2.1	2.0	2.1

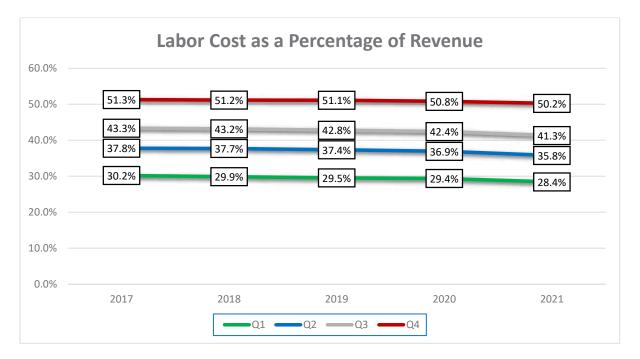
### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 5**

### Labor Cost as a Percentage of Revenue

The provider's Total Labor Cost (Wages, Salaries, and Labor Cost) before Benefits, shown as a proportion of its Total Operating Revenue

Source: CMS Cost Reports



	2017	2018	2019	2020	2021
Quartile 1.0	30.2%	29.9%	29.5%	29.4%	28.4%
Quartile 2.0	37.8%	37.7%	37.4%	36.9%	35.8%
Quartile 3.0	43.3%	43.2%	42.8%	42.4%	41.3%
Quartile 4.0	51.3%	51.2%	51.1%	50.8%	50.2%

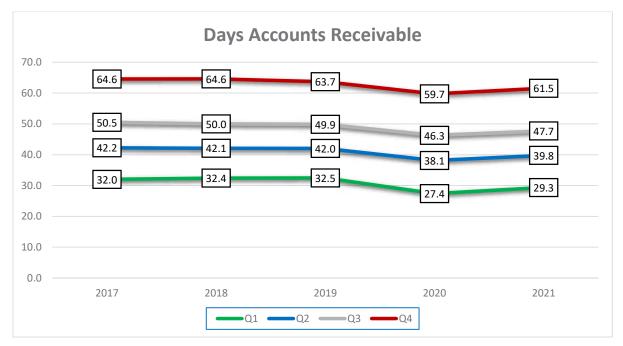
### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 6**

### Days Accounts Receivable

Average number of days it takes the provider to collect its receivables. It is calculated by dividing the provider's accounts receivable by one day's net patient revenue.

Source: CMS Cost Reports



	2017	2018	2019	2020	2021
Quartile 1.0	32.0	32.4	32.5	27.4	29.3
Quartile 2.0	42.2	42.1	42.0	38.1	39.8
Quartile 3.0	50.5	50.0	49.9	46.3	47.7
Quartile 4.0	64.6	64.6	63.7	59.7	61.5

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **HOSPITAL EXHIBIT 7**

### Length of Stay to Case Mix Ratio

Case Mix Adjusted ALOS is an indicator of the efficacy with which a hospital manages a patient's program of care during their stay for a single admission. The CMI is a measure of the average complexity of the hospital's inpatient population. It is computed based on relative weights assigned to each patient's assigned Diagnosis Related Group



	2017	2018	2019	2020	2021
Quartile 1.0	2.1	2.0	2.0	2.0	2.1
Quartile 2.0	2.5	2.4	2.4	2.4	2.5
Quartile 3.0	2.8	2.8	2.7	2.8	2.8
Quartile 4.0	3.4	3.4	3.4	3.3	3.4

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### SKILLED NURSING FACILITY ("SNF") EXHIBIT 1

### National Urban Skilled Nursing Facilities by Average Quartile 2017 Through 2021 (10,548 Urban SNFs)

	Top Performers <sup>2</sup> (n = 1102)	Average Performers <sup>3</sup> (n = 8891)	At-Risk Facilities <sup>4</sup> (n = 555)
<b>Urban Facilities</b>			
Operating Margin	6.2%	0.5%	-5.8%
Occupancy Rate	88.2%	80%	70%
Star Rating	4.05	3.29	2.43
Labor / Revenue	39.5%	47%	53.4%
Days AR	47.5	41.6	38.5
Age of Facility	16	25	34
Percent of Urban Providers	10%	84%	5%

### National Rural Skilled Nursing Facilities by Average Quartile 2017 Through 2021 (3,781 Urban SNFs)

	Top Performers <sup>2</sup> (n = 315)	Average Performers <sup>3</sup> (n = 3235)	At-Risk Facilities <sup>4</sup> (n = 231)
Rural Facilities			
Operating Margin	7.5%	1.6%	-4.3%
Occupancy Rate	86.2%	74%	62%
Star Rating	4.04	3.25	2.55
Labor / Revenue	41.2%	48%	53.2%
Days AR	43.5	38.0	33.7
Age of Facility	14	23	31
Percent of Rural Providers	8%	86%	6%

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3.

<sup>&</sup>lt;sup>4</sup> Indicates an average quartile rank above 3.

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **SKILLED NURSING FACILITY ("SNF") EXHIBIT 2**

### Operating Profit Margin

Expressed as a percentage, operating margin is computed by dividing the provider's operating profit (or loss) by its operating revenues (Total Net Patient Revenue). A negative percentage indicates a loss from operations Source: CMS Cost Reports



	2017	2018	2019	2020	2021
Quartile 1.0	9.6%	9.2%	9.6%	14.4%	15.0%
Quartile 2.0	2.3%	2.1%	2.4%	6.1%	5.7%
Quartile 3.0	-3.0%	-3.3%	-2.8%	-0.3%	-2.3%
Quartile 4.0	-12.3%	-12.6%	-12.0%	-10.3%	-13.5%

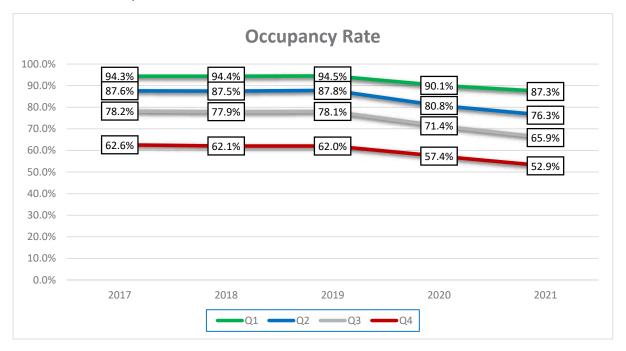
### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **SKILLED NURSING FACILITY ("SNF") EXHIBIT 3**

### Occupancy Rate

Total Bed Days Available divided by the total number of IP Discharges.

Source: CMS Cost Reports



	2017	2018	2019	2020	2021
Quartile 1.0	94.3%	94.4%	94.5%	90.1%	87.4%
Quartile 2.0	87.6%	87.5%	87.8%	80.8%	76.3%
Quartile 3.0	78.2%	77.9%	78.1%	71.4%	65.9%
Quartile 4.0	62.6%	62.1%	62.0%	57.4%	51.9%

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### SKILLED NURSING FACILITY ("SNF") EXHIBIT 4

### Overall 5 Star Rating

CMS assigned overall rating on a scale of 1 to 5 stars with 5 being the highest. Many providers and prospective patients and families utilize this rating to assess potential care from a facility. The rating system features an Overall Quality Rating of one to five stars based on nursing home performance on three domains, each of which has its own rating:

- 1) Health Inspections Measures based on outcomes from state health inspections
- 2) Staffing Measures based on nursing home staffing levels
- 3) Quality Measures Measures based on MDS and claims-based quality measures (QMs).



	2017	2018	2019	2020	2021
Quartile 1.0	4.9	5.0	5.0	4.9	4.9
Quartile 2.0	3.9	4.0	4.0	3.9	3.8
Quartile 3.0	2.7	2.7	2.8	2.7	2.6
Quartile 4.0	1.4	1.5	1.6	1.4	1.4

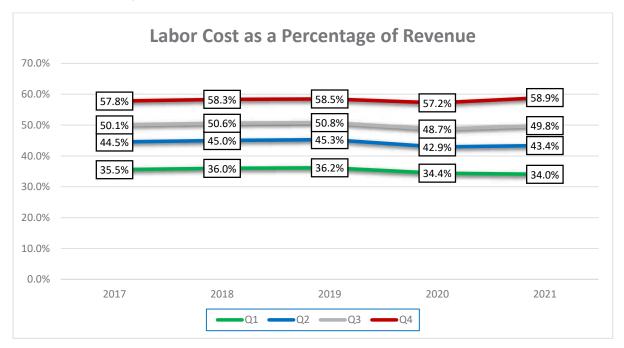
### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **SKILLED NURSING FACILITY ("SNF") EXHIBIT 5**

### Labor Cost as a Percentage of Revenue

The provider's Total Labor Cost (Wages, Salaries, and Labor Cost), shown as a proportion of its Total Operating Revenue

Source: CMS Cost Reports



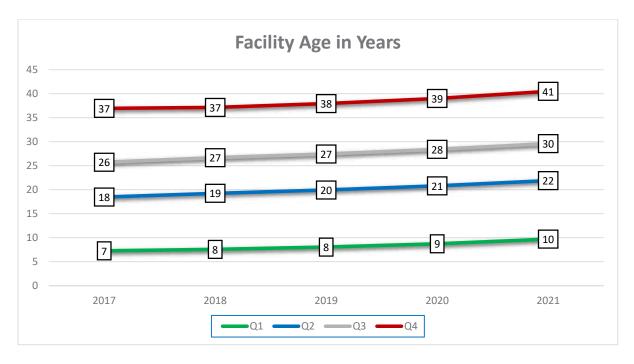
	2017	2018	2019	2020	2021
Quartile 1.0	35.5%	36.0%	36.2%	34.4%	34.0%
Quartile 2.0	44.5%	45.0%	45.3%	42.9%	43.4%
Quartile 3.0	50.1%	50.6%	50.8%	48.7%	49.8%
Quartile 4.0	57.8%	58.3%	58.5%	57.2%	58.9%

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### SKILLED NURSING FACILITY ("SNF") EXHIBIT 6

### Facility Age in Years

The average age of a nursing home is calculated by counting the days between the date certified and the end date of the fiscal period.



	2017	2018	2019	2020	2021
Quartile 1.0	7	8	8	9	10
Quartile 2.0	18	19	20	21	22
Quartile 3.0	26	27	27	28	30
Quartile 4.0	37	37	38	39	41

### **IDENTIFYING AT-RISK HOSPITALS AND NURSING HOMES**

### **CONCLUSIONS**

The seven critical metrics identified in this study provide a good glimpse into a facility's operational and financial well-being. Quickly identifying those At-Risk providers most likely to become distressed can allow steps to be taken to address deficiencies. Below are a few of our findings.

- 1. 550 General Acute Care Hospitals and 786 Skilled Nursing Facilities are currently at High Risk of failing.
- 2. High probability that the identified At-Risk facilities in the near or midterm will either close, be acquired, or be subject to some form of judicial or non-judicial corporate restructuring.
- 3. Facilities located in rural areas generally have fewer beds with lower occupancy rates. Because labor is a fixed cost, this causes situations where the low occupancy plus high labor as a percent of revenue caused lower operating margins.

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# 2022 ABI Health Care Program

# At a Glance

### National GAC Hospitals

Total National GAC Hospitals

	Top Performers <sup>2</sup> (n = 472)	Average Performers <sup>3</sup> (n = 1890)	At-Risk Facilities* (n = 224)		Top Performers <sup>2</sup> (n = 218)	Average Performers <sup>1</sup> (n = 1178)	At-Ris Facilitis (n = 32
Urban Fadilities				Rural Facilities			
Operating Margin	13.4%	5.0%	-5.1%	Operating Margin	9/0/6	3.2%	-5.2%
Occupancy Rate	56.1%	26%	45%	Occupancy Rate	34,6%	30%	18%
Star Rating	3.74	2.99	2.28	Star Rating	3.95	3.41	3.38
Labor / Revenue	31.7%	40%	48.8%	Labor / Revenue	34.6%	41%	49.09
Days AR	41.9	44.8	512	Days AR	40.3	46.1	49.1
CMI / ALOS	2.3	2.6	3.2	CMI / ALOS	2.3	2.7	3.3
Percent of Urban Providers	18%	73%	%6	Percent of Rural Providers	13%	96896	19%

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### Urban GAC Hospitals



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Rural GAC Hospitals

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# 2022 ABI Health Care Program

# At a Glance

### National Skilled Nursing Facilities

Rural Facilities	Top Performers <sup>2</sup> (n = 315)	Average Performers* (n = 3235)	At-Risk Facilities* (n = 231)	Urban Facilities	Top Performers <sup>2</sup> (n = 1102)	Average Performers <sup>2</sup> (n = 8891)	At-Risk Facilities* (n = 555)
Operating Margin	7.5%	1.6%	43%	Operating Margin	6.2%	0.5%	5.8%
Occupancy Rate	90.2%	74%	62%	Occupancy Rate	88.2%	9000	70%
Star Rating	4.04	325	2.55	Star Rating	4.05	3.29	2.43
Labor / Revenue	41.2%	4316	53.2%	Labor / Revenue	39.5%	47%	53.4%
Days AR	43.5	38.0	33.7	Days AR	47.5	41.6	38.5
Ago of Facility	14	23	31	Age of Feolity	16	52	34
Percent of Rural Providers	×t a	98%	\$ \$	Percent of Urban Providers	10%	5476	%9

Urban Skilled Nursing Facilities

# Total National Skilled Nursing Facilities



Rural Skilled Nursing Facilities



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## Alabama -

### **GAC Hospitals in Alabama**

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 8)	(n = 32)	(u = 5)	Rural Facilities	(u = 0)	(n = 20)	(n = 15)
Operating Margin	8.3%	1.9%	-4.3%	Operating Margin	7	0.2%	-4.4%
Occupancy Rate	%5.09	61.0%	26.8%	Occupancy Rate	5	38.1%	28.5%
Star Rating	3.6	3.1	3.0	Star Rating	ï	3.3	3.3
Labor / Revenue	31.1%	40.6%	49.6%	Labor / Revenue	ï	43.1%	47.8%
Days AR	41.4	42.0	45.6	Days AR	12	39.3	48.8
CMI / ALOS	2.4	2.9	5.1	CMI / ALOS	7	3.1	3.3
Percent of Urban Providers in (AL)	18%	71%	11%	Percent of Rural Providers in (AL)	%0	92%	43%

## Skilled Nursing Homes in Alabama

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
Urban Facilities	(n = 14)	(n = 123)	(n = 3)	Rural Facilities	(6 = u)	(u = 67)	(0 = 0)
Operating Margin	3.6%	1.3%	-4.7%	Operating Margin	7.4%	2.5%	,
Occupancy Rate	91.3%	82.2%	75.3%	Occupancy Rate	89.9%	83.9%	,
Star Rating	4.1	3.3	2.8	Star Rating	4.6	3.7	,
Labor / Revenue	38.0%	42.4%	51.0%	Labor / Revenue	43.8%	44.5%	9
Days AR	28.0	27.7	35.4	Days AR	29.4	29.2	ï
Average Age	15.8	27.7	38.2	Average Age	15.1	26.3	i
Percent of Urban Providers in (AL)	40%	%88%	2%	Percent of Rural Providers in (AL)	12%	%88	%0

<sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

<sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3. <sup>2</sup> Indicates an average quartile rank below 2.

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## Alaska -

### GAC Hospitals in Alaska

	Top Performers <sup>2</sup> Pe	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top	Average Performere <sup>3</sup>	At-Risk Facilities
<b>Urban Facilities</b>	(n = 1)	(n = 4)	(u = 0)	Rural Facilities	(n = 4)	(n = 11)	(n = 1)
Operating Margin	25.9%	15.3%	1	Operating Margin	3.7%	3.7%	Ŷ
Occupancy Rate	64.9%	25.0%	•	Occupancy Rate	20.5%	22.8%	35.7%
Star Rating	3.0	3.2	·	Star Rating		3.6	2.3
Labor / Revenue	31.3%	36.1%	•	Labor / Revenue	35.5%	42.9%	q
Days AR		60.3		Days AR	18.5	53.7	18
CMI / ALOS	2.4	2.8		CMI / ALOS	×	3.0	2.8
Percent of Urban Providers in (AK)	20%	%08	%0	Percent of Rural Providers in (AK)	25%	%69	%9

## Skilled Nursing Homes in Alaska

At-Risk	Facilities <sup>4</sup>	(0 = 0)	Si	ř	i i	P.	r	85	%0
Average	Performers <sup>3</sup>	(n = 2)	7.9%	91.2%	2.9	51.0%	57.4	13.7	%09
Top	Performers <sup>2</sup>	(n = 2)	9.4%	91.1%	3.4	31.3%	72.5	11.0	%09
		Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (AK)
At-Risk	Facilities <sup>4</sup>	(n = 1)	-26.1%	85.9%	4.3	60.4%	63.1	35.5	20%
Average	Performers <sup>3</sup>	(n = 2)	2.6%	88.7%	3.6	41.3%	46.9	21.7	40%
Top	Performers <sup>2</sup>	(n = 2)	4.1%	%6.56	3.0	40.6%	39.7	4.6	40%
		Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (AK)

Some facilities are excluded to remove outliers from the dataset.







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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

## Arizona-

### **GAC Hospitals in Arizona**

	Top	Average	At-Risk Facilities		Top	Average	At-Risk Facilities
<b>Urban Facilities</b>	(n = 6)	(n = 44)	(n = 7)	Rural Facilities	(n = 3)	(n = 8)	(n = 5)
Operating Margin	15.0%	7.7%	-3.6%	Operating Margin	3.2%	2.4%	7
Occupancy Rate	49.5%	54.3%	33.6%	Occupancy Rate	27.2%	25.2%	28.0%
Star Rating	3.9	2.7	2.3	Star Rating	3.0	3.3	2.8
Labor / Revenue	29.4%	38.6%	44.8%	Labor / Revenue	27.6%	41.0%	1
Days AR	48.4	52.8	9.99	Days AR	34.3	52.2	-
CMI / ALOS	2.0	2.3	2.6	CMI / ALOS	,	1.9	3.4
Percent of Urban Providers in (AZ)	11%	77%	12%	Percent of Rural Providers in (AZ)	19%	%09	31%

## Skilled Nursing Homes in Arizona

At-Risk Facilities <sup>4</sup>	(n = 1)	-1.2%	48.5%	3.2	55.1%	52.0	34.0	11%
Average Performers <sup>3</sup>	(u = 6)	3.8%	73.9%	3.4	49.0%	51.4	13.5	%29
Top Performers <sup>2</sup>	(n = 2)	%2'9	78.4%	3.7	45.0%	40.5	14.5	22%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (AZ)
At-Risk Facilities <sup>4</sup>	(n = 10)	-3.5%	60.2%	2.7	52.8%	44.8	31.4	7%
Average Performers <sup>3</sup>	(n = 110)	2.5%	73.3%	3.7	46.0%	43.1	24.2	82%
Top Performers <sup>2</sup>	(n = 14)	9.8%	87.9%	4.4	45.5%	47.1	15.3	40%
	Jrban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (AZ)

1 Some facilities are excluded to remove outliers from the dataset.
2 Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.







# Arkansas -

### GAC Hospitals in Arkansas

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 4)	(n = 20)	(n = 4)	Rural Facilities	(n = 4)	(n = 34)	(n = 6)
Operating Margin	11.7%	6.2%	-3.6%	Operating Margin	2.5%	2.9%	-4.5%
Occupancy Rate	29.8%	49.9%	36.2%	Occupancy Rate	41.9%	28.6%	25.6%
Star Rating	4.2	2.9	2.5	Star Rating	4.1	3.3	3.0
Labor / Revenue	32.8%	38.7%	48.8%	Labor / Revenue	38.4%	43.9%	49.1%
Days AR	36.6	47.7	53.8	Days AR	33.2	44.9	56.8
CMI / ALOS	2.1	2.4	2.7	CMI / ALOS	2.0	2.9	2.7
Percent of Urban Providers in (AR)	14%	71%	14%	Percent of Rural Providers in (AR)	%6	77%	14%

## Skilled Nursing Homes in Arkansas

At-Risk	ш.	(n = 2)	-3.7%	58.3%	2.4	52.5%	24.4	15.8	5%
Average	Performers <sup>3</sup>	(u = 95)	-0.2%	%2'99	3.5	48.2%	29.1	11.3	93%
Top	Performers <sup>2</sup>	(u = 5)	7.4%	87.6%	4.8	42.7%	23.1	8.2	2%
		Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (AR)
At-Risk	Facilities <sup>4</sup>	(n = 0)	2.2%	%6.69	1.6	50.4%	35.4	21.4	%0
Average	Performers <sup>3</sup>	(n = 106)	1.1%	75.3%	2.9	47.6%	32.5	12.9	94%
Top	Performers <sup>2</sup>	(n = 7)	7.5%	87.8%	3.9	45.8%	46.8	8.4	%9
		<b>Urban Facilities</b>	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (AR)





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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

Indicates an average quartile rank between 2 and 3. Indicates an average quartile rank above 3.

# 2022 ABI Health Care Program

# California

### **GAC Hospitals in California**

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 26)	(n = 216)	(n = 38)	Rural Facilities	(n = 11)	(n = 16)	(n = 3)
Operating Margin	11.6%	4.5%	-4.6%	Operating Margin	8.5%	3.2%	-0.1%
Occupancy Rate	63.5%	54.4%	%9.05	Occupancy Rate	29.0%	35.1%	14.9%
Star Rating	3.4	2.7	2.1	Star Rating	3.9	3.0	2.8
Labor / Revenue	34.5%	41.2%	47.6%	Labor / Revenue	33.8%	40.8%	47.4%
Days AR	39.2	45.2	51.5	Days AR	38.0	43.4	45.3
CMI / ALOS	2.4	2.5	2.8	CMI / ALOS	2.5	2.5	3.2
Percent of Urban Providers in (CA)	%6	%11%	14%	Percent of Rural Providers in (CA)	37%	53%	40%

## Skilled Nursing Homes in California

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup> Pe	Performers <sup>3</sup>	Facilities <sup>4</sup>
Urban Facilities	(n = 111)	(n = 903)	(n = 29)	Rural Facilities	(n = 2)	(n = 16)	(n = 8)
Operating Margin	8.9%	2.6%	-4.1%	Operating Margin	17.0%	1.3%	-5.5%
Occupancy Rate	89.2%	84.8%	75.4%	Occupancy Rate	90.4%	75.5%	%6.99
Star Rating	4.5	3.6	2.5	Star Rating	4.2	3.3	2.5
Labor / Revenue	42.4%	48.1%	54.0%	Labor / Revenue	40.6%	49.7%	50.3%
Days AR	51.3	44.8	43.8	Days AR	i	43.7	33.0
Average Age	21.4	32.0	41.1	Average Age	32.1	34.5	43.0
Percent of Urban	11%	87%	3%	Percent of Rural	%8	62%	31%
Providers in (CA)				Providers in (CA)			

Some facilities are excluded to remove outliers from the dataset.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.





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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

# Colorado -

### GAC Hospitals in Colorado

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 12)	(n = 28)	(n = 1)	Rural Facilities	(n = 5)	(n = 27)	(n = 7)
Operating Margin	17.6%	4.4%	-13.2%	Operating Margin	12.2%	3.4%	-1.3%
Occupancy Rate	%5.99	50.2%	30.1%	Occupancy Rate	33.9%	22.7%	8.5%
Star Rating	3.6	3.4	4.0	Star Rating	4.2	3.7	3.2
Labor / Revenue	30.1%	37.8%	51.7%	Labor / Revenue	33.2%	40.8%	48.8%
Days AR	44.0	48.9	53.7	Days AR	41.4	46.2	48.9
CMI / ALOS	2.2	2.2	3.0	CMI / ALOS	2.0	1.9	2.5
Percent of Urban Providers in (CO)	79%	%89	2%	Percent of Rural Providers in (CO)	13%	%69	18%

## Skilled Nursing Homes in Colorado

At-Risk Facilities	(n = 4)	-3.2%	58.5%	2.5	44.2%	25.3	31.5	%6
Average Performers <sup>3</sup>	(n = 43)	3.9%	76.3%	3.8	49.7%	31.8	23.7	91%
Top Performers <sup>2</sup>	(0 = 0)	85	v	86	re	¥		%0
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (CO)
At-Risk Facilities <sup>4</sup>	(n = 17)	-4.3%	71.4%	2.4	48.5%	28.2	33.6	10%
Average Performers <sup>3</sup>	(n = 143)	0.3%	80.9%	3.8	48.3%	28.9	24.6	87%
Top Performers <sup>2</sup>	(n = 5)	4.4%	88.8%	4.8	28.2%	30.5	8.0	3%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (CO)

Some facilities are excluded to remove outliers from the dataset.





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<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

# Connecticut

### GAC Hospitals in Connecticut

op Avera erformers <sup>2</sup> Perform				3.5	36.0%	31.8	2.4	
Average At-Risk erformers <sup>1</sup> Facilities <sup>1</sup>								
								Percent of Rural Providers in (CT)
Top Performers <sup>2</sup>	0 = 6							%0
Average Performers <sup>3</sup>	(n = 2)	6.1%	61.4%	2.8	52.2%	37.6	2.6	100%
E A	Ė			٠			٠	96

## Skilled Nursing Homes in Connecticut

	Top Performers <sup>2</sup> F	Average Performers <sup>1</sup>	At-Risk Facilities*		Top Performers <sup>2</sup>	€	At-Rist Facilitie
Urban Facilities	(n = 9)	(n = 165)	(n = 17)	Rural Facilities	(n = 1)		(n
Operating Margin	3.6%	-0.4%	-5.8%	Operating Margin	5.1%	0.2%	1.78
Occupancy Rate	88.2%	85.1%	71.4%	Occupancy Rate	84.8%	85.7%	54.69
Star Rating	413	3.0	2.7	Star Rating	4.5	3.4	3.0
Labor / Revenue	44.5%	50.8%	54.1%	Labor / Revenue	48.4%	51.9%	49.69
Days AR	53.5	41.5	40.2	Days AR	69.3	54.0	55.9
Average Age	10.3	29.1	39.1	Average Age	21.5	35.8	42.0
Percent of Urban Providers in (CT)	675	5,598	50	Percent of Rural Providers in (CT)	%8	83%	16

? indicates an average quartile rank below 2.

Indicates an average quartile rank between 2 and 3.

Indicates an average quartile rank above 3.







## Delaware

### GAC Hospitals in Delaware

			No Rural Facilities at risk				
At-Risk Facilities <sup>4</sup> (n = 0)	,					,	%0
Top Average At-Risk Performers <sup>2</sup> Performers <sup>3</sup> Facilities <sup>4</sup> (n = 0) (n = 6) (n = 0)	8.1%	62.1%	3.1	39.6%	45.1	2.7	100%
Top Performers <sup>2</sup> (n = 0)	,		,			,	%0
Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	CMI / ALOS	Percent of Urban Providers in (DE)

## Skilled Nursing Homes in Delaware

	Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
Urban Facilities	(n = 4)	(n = 36)	(n = 2)
Operating Margin	6.8%	4.0%	-2.7%
Occupancy Rate	87.7%	84.9%	79.7%
Star Rating	4.4	3.7	2.4
Labor / Revenue	38.6%	42.1%	20.0%
Days AR	35.8	31.7	18.4
Average Age	13.6	31.9	30.5
Percent of Urban Providers in (DE)	10%	%98	9%9

No Rural Facilities at risk

Some facilities are excluded to remove outliers from the dataset.

2 Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

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#### Florida

#### GAC Hospitals in Florida

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 29)	(n = 102)	(n = 15)	Rural Facilities	(n = 2)	(n = 16)	(n = 2)
Operating Margin	17.7%	9.2%	-3.2%	Operating Margin	22.5%	2.1%	-6.8%
Occupancy Rate	70.0%	64.8%	48.9%	Occupancy Rate	48.7%	26.9%	16.1%
Star Rating	3.0	2.5	2.1	Star Rating	3.6	3.0	3.2
Labor / Revenue	33.3%	38.8%	45.8%	Labor / Revenue	28.0%	41.2%	53.3%
Days AR	40.2	45.5	52.9	Days AR	35.2	43.6	58.3
CMI / ALOS	2.4	2.7	3.1	CMI / ALOS	2.9	2.9	3.2
Percent of Urban Providers in (FL)	20%	%02	10%	Percent of Rural Providers in (FL)	40%	80%	10%

#### Skilled Nursing Homes in Florida

At-Risk Facilities⁴	(u = 0)							%0
Average Performers <sup>3</sup>	(n = 35)	%6:0-	83.4%	4.1	46.0%	43.0	19.7	%88
Top Performers <sup>2</sup> P	(u = 5)	2.5%	82.6%	3.8	36.7%	47.1	18.5	13%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (FL)
At-Risk Facilities⁴	(n = 20)	-6.7%	75.3%	2.9	20.7%	30.7	36.3	3%
Average Performers <sup>3</sup>	(n = 562)	-1.1%	84.9%	3.6	43.1%	37.4	26.3	85%
Top Performers <sup>2</sup>	(n = 79)	2.8%	90.7%	4.2	39.7%	43.1	14.5	12%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (FL)

<sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

<sup>2</sup> Indicates an average quartile rank below 2.

<sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.







### .Georgia-

#### GAC Hospitals in Georgia

Urban Facilities.         (n = 9)         (n = 5)         (n = 7)         Rural Facilities.         (n = 4)         (n = 16)         (n = 16)           Operating Margin         12.6%         5.4%         3.4%         Operating Margin         10.6%         4.2%         4.2%           Occupancy Rate         73.1%         57.2%         41.7%         Occupancy Rate         30.7%         42.3%         24.2%           Star Rating         3.2         2.7         2.1         Star Rating         4.0         3.3         3.0           Labor Revenue         34.0%         37.5%         48.5%         Labor Revenue         40.4%         40.1%         40.1%         40.1%           CMF / ALOS         2.6         3.7         2.2         Days AR         43.1         45.5         53.2           CMF / ALOS         2.6         3.2         CMF / ALOS         2.6         3.1         3.1           Percent of Urban         4.4%         76%         41%         Providers in (GA)         7%         2.6%         2.8%		Top	Average	At-Risk Excittion		Top	Average	At-Risk Facilities	
12.6%         5.4%         -3.4%         Operating Margin         10.6%         4.2%           73.1%         57.2%         41.7%         Occupancy Rate         30.7%         42.3%           3.2         2.7         2.1         Star Rating         4.0         3.3           3.4.0%         37.5%         48.5%         Labor / Revenue         40.4%         40.1%           44.5         48.3         46.7         Days AR         43.1         45.6           2.4         2.8         3.2         CMI / ALOS         2.6         3.1           44%         Providens in (GA)         7%         66%	Urban Facilities	(6 = W)	(m = 50)		Rural Facilities	(n = 4)	(n = 38)	(91 = u)	
73.1%         57.2%         41.7%         Occupannoy Rule         30.7%         42.3%           3.4.0%         3.7.9%         48.5%         Labor Revenue         40.4%         40.1%           44.5         48.3         46.5         Days AR         43.1         45.6           2.4         2.8         3.2         CMI/ALOS         2.6         3.1           44%         76%         41%         Providens in (GA)         7%         66%	Operating Margin	12.6%	5.4%		Operating Margin	10.6%	4.2%	-4.2%	
34.0% 37.9% 40.5% Labor Revenue 40.4% 40.1% 40.1% 44.5 48.3 46.7 Days AR 43.1 45.6 24.1 44% 76% 41% Providers in (GA) 7% 66%	Occupancy Rate	73,1%	57.2%		Occupancy Rate	30.7%	42.3%	24.2%	
34.0% 37.9% 48.5% Labor / Revenue 40.4% 40.1% 40.1% 44.5 48.3 46.7 Days AR 43.1 45.6 24 2.8 3.2 CMI / ALOS 2.6 3.1 44% 76% 141% Providers in (GA) 7% 66%	Star Rating	3.2	2.7		Star Rating	4.0	3.3	3.0	
445 48.3 46.7 Days AR 43.1 45.6 24 28 3.2 CM1 / ALOS 2.6 3.1 44%, 76%, 14%, Percent of Rural 7% 66%, Providers in (GA)	Labor / Revenue	34.0%	37.9%		Labor / Revenue	40.4%	40.1%	40.1%	
24 28 32 CMI / ALOS 26 31 14% 76% 11% Percent of Rural 7% 66% Providers in (GA)	Days AR	44.5	48.3		Days AR	43.1	45.6	53.2	
14% 76% 11% Percent of Bural 7% 66% Providers in (GA)	CMI / ALOS	2.4	2.8		CMI / ALOS	2.6	3.1	3.1	
	Percent of Urban Providers in (GA)	14%	76%		Percent of Rural Providers in (GA)	74%	%99	28%	

#### Skilled Nursing Homes in Georgia

	Top Performers <sup>2</sup>	Average Performers <sup>1</sup>	At-Risk Facilities*		Top Performers <sup>2</sup>	Average Performers <sup>1</sup>	At-Risk Facilities
Urban Facilities	(n = 27)	(n = 150)	(n = 9)	Rural Facilities	(n = 19)	(n = 88)	8 - 3
Operating Margin	6.7%	-0.1%	-8.0%	Operating Margin	6.0%	-0.5%	-6.1%
Occupancy Rate	36,8%	82.6%	72.7%	Occupancy Rate	87.5%	80.2%	64.5%
Star Rating	3.6	2.8	2.4	Star Rating	3.5	2.9	2.0
Labor / Revenue	36.7%	44.1%	54.0%	Labor / Revenue	37.9%	45.6%	50.1%
Days AR	39.0	40.5	41.1	Days AR	39.8	43.2	37.5
Average Age	13.2	22.5	29.6	Average Age	12.4	20.9	220
Percent of Urban Providers in (GA)	13%	83%	42	Percent of Rural Providers in (GA)	\$£	\$400	ŝ





<sup>&</sup>lt;sup>2</sup> indicates an average quartile rank below 2.
<sup>3</sup> indicates an average quartile rank between 2 and 3.
<sup>4</sup> indicates an average quartile rank above 3.

#### Hawaii

#### GAC Hospitals in Hawaii

	Top Average At-Risk Top Performers? Performers*	(n=4) (n=4) Rural Facilities	4.1% -4.7% Operating Margin	63.2% 20.9% Occupancy Rate	3.8 2.8 Star Rating	43.3% 48.5% Labor / Revenue	45.3 49.7 Days AR	2.9 3.4 CMI/ALOS	44% 44% Percent of Rural Providers in PHIII
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#### Skilled Nursing Homes in Hawaii

	Top Performers <sup>2</sup>	Average Performers <sup>2</sup>	At-Risk Facilities*		Top Performers <sup>2</sup>	Average Performers <sup>2</sup>	At-Risk Facilities*
Jrban Facilities	(n = 10)	(n = 15)	(n = d)	Rural Facilities		(n = 3)	
Operating Margin	4.1%	2.7%		Operating Margin		9.5%	
Occupancy Rate	06.2%	90.0%		Occupancy Rate		81.0%	
Star Rating	4.6	4.1		Star Rating		3.7	
abor / Revenue	42.7%	42.0%		Labor / Revenue		40.9%	
Days AR	24.0	40.5		Days AR		36.1	
Werage Age	16.4	30.1		Average Age		27.3	
Percent of Urban Providers in (HII)	40%	%09	550	Percent of Rural Providers in DID	63%	38%	%0

ome facilities are excluded to remove outliers from the dataset.





<sup>2</sup> indicates an average quantile rank below 2.

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#### Idaho –

#### GAC Hospitals in Idaho

	Top	Average	At-Risk		Top	Average	At-Risk
	refloilleis	religillers	racillities		remoniners.	relioilleis.	racillues
<b>Urban Facilities</b>	(n = 4)	(n = 10)	(n = 3)	Rural Facilities	(n = 3)	(n = 16)	(n = 2)
Operating Margin	13.3%	3.6%	-4.4%	Operating Margin	11.8%	2.7%	1.3%
Occupancy Rate	51.3%	43.5%	7.9%	Occupancy Rate	24.3%	21.3%	9.5%
Star Rating	3.7	3.5	3.0	Star Rating	4.5	3.0	3.8
Labor / Revenue	31.9%	39.8%	54.5%	Labor / Revenue	34.0%	42.2%	49.1%
Days AR	48.9	55.4	53.8	Days AR	49.8	53.1	55.3
CMI / ALOS	2.0	2.3		CMI / ALOS	1.4	2.2	3.6
Percent of Urban Providers in (ID)	24%	29%	18%	Percent of Rural Providers in (ID)	14%	%92	10%

#### Skilled Nursing Homes in Idaho

Operating Margin 4.5% Occupancy Rate 88.1% Star Rating 5.0	3.6% 72.1% 3.8	2.8%		(n = 1)	(n = 17)	(n = 1)
Rate	72.1%	49.8%	Operating Margin	10.8%	6.2%	0.8%
	60		Occupancy Rate	91.0%	%2'99	96.5%
	9	2.8	Star Rating	5.0	3.8	1.7
abor / Revenue 42.7%	45.3%	45.0%	Labor / Revenue	43.2%	44.8%	48.9%
Days AR 40.9	31.6	22.3	Days AR	40.8	31.0	28.0
Average Age 5.5	23.9	35.3	Average Age	32.7	29.3	40.3
Percent of Urban 4% Providers in (ID)	%06	%9	Percent of Rural Providers in (ID)	9%	%68	9%

Some facilities are excluded to remove outliers from the dataset.







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<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

#### Illinois-

#### **GAC Hospitals in Illinois**

Top Average At-Risk erformers? Performers? Facilities*	(n = 444)	4.5%	26.6%	3.9	40.8%	54.9	2.5	777%
4	Kural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	CMI / ALOS	Percent of Rural Providers in (IL)
At-Risk acilities <sup>4</sup>	(er = u)	2.4%	47.0%	1.9	47.3%	48.8	32	16%
Average A		5.9%	53.5%	3.1	37.6%	50.6	2.6	*689
	(m = 69)							

#### Skilled Nursing Homes in Illinois

At-Risk Facilities*	(u = u)	-6.0%	66.8%	3.2	52.5%	38.8	37.4	\$
Average Performers <sup>1</sup>	(n = 151)	-0.5%	66.2%	3.1	48.4%	52.3	19.3	04%
Top Performers <sup>2</sup>	(pz = v)	10.0%	76.2%	3.7	40.3%	58.4	12.5	41%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (IL)
At-Risk Facilities <sup>4</sup>	(n = 21)	-7.1%	64.9%	2.6	53.2%	45.4	34.7	422
Average Performers <sup>1</sup>	(v = 405)	-1.8%	72.8%	3.0	46.7%	51.6	19.9	83%
Top Performers <sup>2</sup>	(n = 62)	6.4%	96.0%	3.5	40.4%	50.2	18.1	13%
	Jrban Facilities	perating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (IL)





Indicates an average quartile rank below 2.
Indicates an average quartile rank between 2 and 3.
Andicates an average quartile rank above 3.

#### Indiana.

#### GAC Hospitals in Indiana

Comparison		Top	Average			Top	Average	At-Risk
clitties         (n = 19)         (n = 52)         (n = 2)         Rural Facilities         (n = 8)         (n = 33)         (n = 33)		Pertormers*	Pertormers <sup>2</sup>	-		Perrormers*	Perrormers	racilities*
Margin         15.8%         8.7%         -4.7%         Operating Margin         7.8%         3.7%           PRate         43.0%         50.6%         54.8%         Occupancy Rate         25.0%         33.9%           venue         27.0%         36.3%         47.6%         Labor/ Revenue         27.1%         38.9%         4.4           47.4         51.3         52.2         Days AR         40.4         48.9           S         2.2         2.6         3.3         OMI / ALOS         2.5         2.5           Utrban         26%         17%         3%         Percent of Rural         20%         80%           In (IN)         Providers in (IN)         Providers in (IN)         Providers in (IN)         20%         80%	<b>Urban Facilities</b>	(n = 19)	(n = 52)	(n = 2)	Rural Facilities	(n = 8)	(n = 33)	(u = 0)
PRate         43.0%         50.6%         54.8%         Occupancy Rate         25.0%         33.9%           a         3.9         3.2         2.3         Star Rating         4.1         3.6           venue         27.0%         36.3%         47.6%         Labor/ Revenue         27.1%         38.9%         4.8           S         2.2         Days AR         40.4         48.9           S         2.2         2.6         3.3         OMI / ALOS         2.2         2.5           Utrban         26%         17%         3%         Percent of Rural         20%         80%           In (IN)         Providers in (IN)         Providers in (IN)         Providers in (IN)	Operating Margin	15.8%	8.7%	-4.7%	Operating Margin	7.8%	3.7%	-7.8%
3.9         3.2         2.3         Star Rating         4.1         3.6           venue         27.0%         36.3%         47.6%         Labor / Revenue         27.1%         38.9%         4.           47.4         51.3         52.2         Days AR         40.4         48.9           S         2.2         2.6         3.3         CMI / ALOS         2.2         2.5           Utrban         26%         74%         3%         Percent of Rural         20%         80%           In (IN)         Providers in (IN)         Providers in (IN)         Providers in (IN)         20%         80%	Occupancy Rate	43.0%	%9.05	54.8%	Occupancy Rate	25.0%	33.9%	7.9%
venue         27.0%         36.3%         47.6%         Labor / Revenue         27.1%         38.9%         4.69           47.4         51.3         52.2         Days AR         40.4         48.9           S         2.2         2.6         3.3         CMI / ALOS         2.2         2.5           Urban         26%         74%         3%         Percent of Rural         20%         80%           In (IN)         Providers in (IN)         Providers in (IN)         80%         80%	Star Rating	3.9	3.2	2.3	Star Rating	4.1	3.6	4.5
S 22 2.6 3.3 CMI / ALOS 2.2 2.5 Urban 28% 71% 3% Percent of Rural 20% 80% in (IN)	Labor / Revenue	27.0%	36.3%	47.6%	Labor / Revenue	27.1%	38.9%	46.6%
22 2.6 3.3 CMI /ALOS 2.2 2.5 2.5 26% 71% 3% Percent of Rural 20% 80% Providers in (IN)	Days AR	47.4	51.3	52.2	Days AR	40.4	48.9	2.09
26% 71% 3% Percent of Rural 20% 80% Providers in (IN)	CMI / ALOS	2.2	2.6	3.3	CMI / ALOS	2.2	2.5	1
	Percent of Urban Providers in (IN)	26%	71%	3%	Percent of Rural Providers in (IN)	20%	%08	%0

#### Skilled Nursing Homes in Indiana

%9	81%	13%	Percent of Rural Providers in (IN)	%8	79%	14%
29.4	21.6	16.8	Average Age	37.9	21.0	16.3
32.0	39.4	44.4	Days AR	37.7	41.9	50.8
52.2%	44.7%	40.9%	Labor / Revenue	51.8%	44.7%	38.7%
2.7	3.5	4.5	Star Rating	2.0	3.1	3.7
61.8%	70.1%	83.3%	Occupancy Rate	65.5%	72.8%	83.1%
-5.3%	1.2%	5.2%	Operating Margin	-5.0%	1.2%	6.3%
(n = 10)	(n = 142)	(n = 23)	Rural Facilities	(n = 27)	(n = 274)	(n = 48)
At-Risk Facilities	Average Performers <sup>3</sup>	Top Performers <sup>2</sup>		At-Risk Facilities⁴	Average Performers <sup>3</sup>	Top Performers <sup>2</sup>

Some facilities are excluded to remove outliers from the dataset.

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<sup>2</sup> indicates an average quartile rank below 2. 3 indicates an average quartile rank between 2 and 3. 4 indicates an average quartile rank above 3.

#### GAC Hospitals in Iowa

_	Top Performers <sup>2</sup>	Average Performers <sup>1</sup>	At-Rask Facilities		Top Performers <sup>2</sup>	Average Performers <sup>1</sup>	At-Risk Facilities <sup>4</sup>
Urban Facilities	(u = 3)	(n = 24)		Rural Facilities	(a = 8)	(n = 59)	
Operating Margin	12.3%	4.6%		Operating Margin	5.5%	1.6%	
Occupancy Rafe	38.1%	39.0%		Occupancy Rate	17.6%	18.1%	
Star Rating	4.0	3.5		Star Rating	4.7	3.9	
Labor / Revenue	33.5%	40.4%		Labor / Revenue	38.5%	39,6%	
Days AR	42.2	46.2		Days AR	36.7	43.6	
CMI / ALOS	2.0	2.4		CMI / ALOS		2.5	
Percent of Urban Providers in (IA)	10%	%L		Percent of Rural Providers in (IA)	11%	01%	

#### Skilled Nursing Homes in Iowa

	Top Performers <sup>2</sup>	Average Performers <sup>1</sup>	At-Risk Facilities <sup>4</sup>		Top Performers?	Average Performers <sup>1</sup>	At-Risk Facilities <sup>4</sup>	
Jrban Facilities	(n = 15)	(n = 130)	(n - 10)	Rural Facilities	(n = 13)	(n = 221)	(n = 13)	
perating Margin	6.8%	-0.4%	-5.4%	Operating Margin	9,4%	2.2%	-5.4%	
ancy Rate	90.8%	79.2%	68.1%	Occupancy Rate	90.2%	74.3%	62.5%	
Star Rating	4.3	3.3	2.1	Star Rating	4.2	3.7	2.8	
Labor / Revenue	39.4%	50.1%	56.4%	Labor / Revenue	45.6%	52.4%	57.4%	
Days AR	33.0	38.0	38.7	Days AR	30.2	33.4	30.1	
verage Age	16.9	10.3	30.8	Average Age	13.7	19.6	27.1	
ercent of Urban roviders in (IA)	356	9698	67%	Percent of Rural Providers in (IA)	*5	%60	949	





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<sup>\*</sup>Indicates an average quartile rank below 2.

Indicates an average quartile rank between 2 and 3.

\*Indicates an average quartile rank above 3.

#### Kansas -

#### GAC Hospitals in Kansas

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(6 = u)	(n = 20)	(u = 5)	Rural Facilities	(n = 2)	(n = 41)	(n = 47)
Operating Margin	16.5%	2.2%	-3.1%	Operating Margin	22.9%	-2.3%	-8.0%
Occupancy Rate	46.5%	43.8%	14.9%	Occupancy Rate	47.4%	31.2%	8.2%
Star Rating	4.1	3.7	3.6	Star Rating	4.0	3.2	3.5
Labor / Revenue	25.4%	45.9%	50.4%	Labor / Revenue	28.0%	45.5%	51.0%
Days AR	42.0	46.9	59.5	Days AR	40.0	9.05	52.5
CMI / ALOS	2.1	2.4	2.9	CMI / ALOS	2.4	2.0	2.8
Percent of Urban Providers in (KS)	76%	%69	15%	Percent of Rural Providers in (KS)	2%	46%	52%

#### Skilled Nursing Homes in Kansas

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.





<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

### Kentucky

#### GAC Hospitals in Kentucky

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>2</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(y = u)	(n = 20)	(u = 0)	Rural Facilities	(n = 5)	(n = 48)	(n = 4)
Operating Margin	14.0%	%6.9	-1.5%	Operating Margin	9.5%	7.1%	-2.9%
Occupancy Rate	51.4%	%6.05	32.1%	Occupancy Rate	34.6%	37.7%	23.4%
Star Rating	3.4	3.1	5.6	Star Rating	3.6	3.4	3.2
Labor / Revenue	32.2%	35.2%	50.2%	Labor / Revenue	34.0%	39.9%	48.1%
Days AR	39.1	47.3	42.4	Days AR	41.7	44.4	48.5
CMI / ALOS	2.5	2.6	2.7	CMI / ALOS	2.2	2.9	3.5
Percent of Urban Providers in (KY)	23%	77%	%0	Percent of Rural Providers in (KY)	%6	84%	%2

#### Skilled Nursing Homes in Kentucky

3%	%06	7%	Percent of Rural Providers in (KY)	7%	82%	11%	Percent of Urban Providers in (KY)
25.0	27.8	15.2	Average Age	37.4	24.0	14.2	Average Age
40.4	40.0	42.3	Days AR	37.1	37.4	49.3	Days AR
54.9%	44.3%	39.0%	Labor / Revenue	52.9%	46.5%	40.7%	abor / Revenue
2.2	2.8	3.7	Star Rating	2.3	3.0	3.5	Star Rating
67.3%	84.3%	%9.06	Occupancy Rate	73.1%	82.2%	87.8%	Occupancy Rate
-5.8%	0.1%	4.0%	Operating Margin	-5.8%	-0.1%	8.7%	Operating Margin
(n = 4)	(n = 124)	(n = 10)	Rural Facilities	(n = 9)	(n = 107)	(n = 14)	Jrban Facilities
At-Risk Facilities	Average Performers <sup>3</sup>	Top Performers <sup>2</sup>		At-Risk Facilities⁴	Average Performers <sup>3</sup>	Top Performers <sup>2</sup>	

<sup>3</sup> Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.







<sup>2</sup> Indicates an average quartile rank below 2.

### Louisiana

#### GAC Hospitals in Louisiana

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 18)	(n = 52)	(y = u)	Rural Facilities	(n = 5)	(n = 16)	(n = 8)
Operating Margin	12.7%	4.1%	-0.5%	Operating Margin	7.8%	3.9%	-12.6%
Occupancy Rate	44.0%	40.9%	21.9%	Occupancy Rate	41.6%	29.2%	26.5%
Star Rating	4.0	3.5	3.3	Star Rating	4.3	3.6	3.9
Labor / Revenue	30.3%	37.7%	48.9%	Labor / Revenue	35.9%	41.1%	20.5%
Days AR	39.2	41.5	53.0	Days AR	25.0	39.9	37.3
CMI / ALOS	2.5	2.7	3.0	CMI / ALOS	3.0	3.3	3.4
Percent of Urban Providers in (LA)	24%	%89	%8	Percent of Rural Providers in (LA)	17%	92%	28%

#### Skilled Nursing Homes in Louisiana

At-Risk Facilities⁴	(0 = 0)				,			%0
Average Performers <sup>3</sup>	(n = 57)	5.4%	96.59	2.4	42.5%	44.9	18.9	%92
Top Performers <sup>2</sup>	(n = 18)	11.0%	80.9%	3.2	36.4%	49.9	16.7	24%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (LA)
At-Risk Facilities⁴	(n = 1)	-5.3%	73.8%	2.0	52.4%	46.6	33.9	1%
Average Performers <sup>3</sup>	(n = 149)	5.4%	74.4%	2.5	43.6%	42.4	20.1	78%
Top Performers <sup>2</sup>	(n = 42)	10.3%	86.8%	3.5	37.7%	45.0	17.0	22%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (LA)

Some facilities are excluded to remove outliers from the dataset.





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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

#### Maine -

#### GAC Hospitals in Maine

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(u = 0)	(n = 10)	(n = 1)	Rural Facilities	(n = 5)	(n = 15)	(n = 1)
Operating Margin		0.1%	-2.3%	Operating Margin	7.6%	1.9%	-4.0%
Occupancy Rate		45.6%	29.0%	Occupancy Rate	28.7%	52.3%	41.1%
Star Rating		3.6	3.2	Star Rating	4.2	3.5	3.4
Labor / Revenue		45.9%	%9.05	Labor / Revenue	36.8%	49.4%	%9.05
Days AR		45.0	50.5	Days AR	32.4	37.7	62.5
CMI / ALOS		2.6	3.2	CMI / ALOS	,	3.5	3.4
Percent of Urban Providers in (ME)	%0	91%	%6	Percent of Rural Providers in (ME)	24%	71%	5%

#### Skilled Nursing Homes in Maine

Top Average At-Risk	Performers <sup>2</sup> Performers <sup>3</sup> Facilities <sup>4</sup>	ilities $(n = 3)$ $(n = 37)$ $(n = 2)$	Margin -6.1% -1.4% -8.1%	y Rate 89.3% 86.0% 76.8%	9 4.8 3.6 3.4	wenue 39.8% 52.5% 60.3%	43.5 33.1 28.0	ge 21.3 24.3 25.0	f Rural 7% 88% 5% in (ME)
		Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (ME)
At-Risk	Facilities <sup>4</sup>	(u = 5)	-5.9%	85.0%	2.5	58.1%	33.5	37.0	11%
Average	Performers3	(n = 38)	%8.0	86.5%	3.8	53.2%	30.5	27.2	84%
Top	Performers <sup>2</sup>	(n = 2)	-5.0%	91.6%	4.3	42.7%	34.5	11.5	4%
		Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (ME)

Some facilities are excluded to remove outliers from the dataset.

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<sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

### Maryland

#### GAC Hospitals in Maryland

	Top	Average	At-Risk		Top	Average	At-Risk
			•		CHOILE	CHOINE	i aciliara
Urban Facilities	(n = 2)	(n = 34)	(u = 5)	Rural Facilities	(u = 0)	(n = 3)	(n = 0)
Operating Margin	7.4%	4.7%	-2.4%	Operating Margin	,	3.1%	,
Occupancy Rate	%8.99	69.3%	63.2%	Occupancy Rate	,	27.7%	,
Star Rating	3.3	2.6	1.8	Star Rating		3.4	,
Labor / Revenue	36.9%	43.1%	47.0%	Labor / Revenue	1	40.6%	,
Days AR	32.8	38.4	43.2	Days AR	,	35.6	,
CMI / ALOS	2.1	2.9	3.2	CMI / ALOS		3.0	,
Percent of Urban Providers in (MD)	9%9	83%	12%	Percent of Rural Providers in (MD)	%0	100%	%0

#### Skilled Nursing Homes in Maryland

%0	85%	15%	Percent of Rural Providers in (MD)	3%	84%	13%	Percent of Urban Providers in (MD)
21.8	29.2	14.5	Average Age	34.0	26.3	21.0	Average Age
44.1	32.2	57.1	Days AR	36.1	42.4	50.3	Days AR
49.2%	43.7%	43.6%	Labor / Revenue	52.7%	45.2%	38.0%	Labor / Revenue
1.8	3.7	4.7	Star Rating	2.9	3.3	3.9	Star Rating
66.3%	%2'62	%2.06	Occupancy Rate	79.2%	82.7%	%2.68	Occupancy Rate
-4.1%	-4.1%	2.6%	Operating Margin	-3.6%	0.2%	2.8%	Operating Margin
(u = 0)	(n = 11)	(n = 2)	Rural Facilities	(u = 1)	(n = 188)	(n = 29)	<b>Urban Facilities</b>
At-Risk Facilities	Average Performers <sup>3</sup>	Top Performers <sup>2</sup>		At-Risk Facilities⁴	Average Performers <sup>3</sup>	Top Performers <sup>2</sup>	

Some facilities are excluded to remove outliers from the dataset



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<sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

# - Massachusetts -

#### GAC Hospitals in Massachusetts

	Top	Average	At-Rick		Ton	Average	At-Rick
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 8)	(n = 48)	(u = 0)	Rural Facilities	(n = 0)	(n = 1)	(0 = 0)
Operating Margin	5.8%	1.7%		Operating Margin	,	9.9%	,
Occupancy Rate	62.8%	70.1%		Occupancy Rate	,	24.6%	,
Star Rating	4.0	3.1		Star Rating	,	,	,
Labor / Revenue	36.6%	43.9%		Labor / Revenue	1	43.7%	
Days AR	35.2	36.4		Days AR	,	27.0	,
CMI / ALOS	2.5	3.0		CMI / ALOS	,	3.4	ì
Percent of Urban Providers in (MA)	14%	%98	%0	Percent of Rural Providers in (MA)	%0	100%	%0

### Skilled Nursing Homes in Massachusetts







<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

### Michigan -

#### GAC Hospitals in Michigan

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 19)	(n = 52)	(n = 3)	Rural Facilities	(n = 9)	(n = 43)	(n = 3)
Operating Margin	8.3%	3.1%	-2.8%	Operating Margin	8.6%	1.1%	1.6%
Occupancy Rate	26.8%	27.5%	32.6%	Occupancy Rate	34.3%	24.0%	4.8%
Star Rating	3.6	2.9	2.5	Star Rating	4.1	3.9	,
Labor / Revenue	38.2%	44.5%	52.1%	Labor / Revenue	35.6%	41.5%	50.2%
Days AR	34.7	40.6	39.4	Days AR	36.6	36.2	46.5
CMI / ALOS	2.3	2.5	2.6	CMI / ALOS	2.0	2.3	í
Percent of Urban Providers in (MI)	76%	¥0.	4%	Percent of Rural Providers in (MI)	16%	78%	2%

### Skilled Nursing Homes in Michigan

Average At-Risk Performers <sup>3</sup> Facilities <sup>4</sup>	(n = 81) $(n = 5)$	1.1% -4.8%	79.2% 71.8%	3.9 2.3	47.5% 49.8%	39.0 32.8	33.9 34.8	77% 5%
Top Performers <sup>2</sup> Po	(n = 19)	5.2%	86.3%	4.8	41.9%	54.3	16.7	18%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (MI)
At-Risk Facilities⁴	(n = 18)	%9.9-	%9.07	2.6	48.5%	30.0	34.0	%9
Average Performers <sup>3</sup>	(n = 218)	-1.1%	77.8%	3.4	45.5%	43.3	21.5	72%
Top Performers <sup>2</sup>	(u = 65)	4.7%	85.5%	4.0	40.8%	50.1	10.8	22%
	Jrban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (MI)







<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

### .Minnesota

#### **GAC Hospitals in Minnesota**

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(u = 5)	(n = 43)	(u = 0)	Rural Facilities	(n = 7)	(n = 55)	(n = 9)
Operating Margin	12.5%	4.6%	-7.5%	Operating Margin	7.9%	2.5%	-4.8%
Occupancy Rate	56.1%	44.6%	43.6%	Occupancy Rate	36.7%	17.5%	9.7%
Star Rating	4.3	3.6	2.8	Star Rating	4.2	4.1	3.6
Labor / Revenue	36.9%	43.9%	52.2%	Labor / Revenue	36.1%	40.0%	46.9%
Days AR	42.3	46.9	61.1	Days AR	46.5	48.4	48.7
CMI / ALOS	2.1	2.4	3.0	CMI / ALOS	2.1	2.3	2.8
Percent of Urban Providers in (MN)	10%	%06	%0	Percent of Rural Providers in (MN)	40%	77%	13%

#### Skilled Nursing Homes in Minnesota

At-Risk Facilities	(n = 2)	-7.1%	64.2%	2.9	54.8%	37.4	29.7	5%	
Average Performers <sup>3</sup>	(n = 112)	1.3%	81.4%	3.9	48.7%	37.8	31.1	95%	
Top Performers <sup>2</sup>	(n = 8)	2.7%	91.3%	4.4	38.6%	43.7	18.3	%2	
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (MN)	
At-Risk Facilities⁴	(n = 5)	-4.2%	%6.69	2.1	25.7%	48.5	32.4	3%	
Average Performers <sup>3</sup>	(n = 156)	1.3%	82.8%	3.7	%8.05	42.8	28.8	%68	
Top Performers <sup>2</sup>	(n = 14)	5.2%	%8.06	4.5	39.5%	33.4	11.3	%8	
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (MN)	

Some facilities are excluded to remove outliers from the dataset.



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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

### Mississippi

#### GAC Hospitals in Mississippi

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>2</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 2)	(n = 16)	(n = 7)	Rural Facilities	(n = 3)	(n = 34)	(n = 23)
Operating Margin	1.4%	4.0%	-5.9%	Operating Margin	11.9%	3.5%	-3.2%
Occupancy Rate	28.5%	62.1%	16.2%	Occupancy Rate	42.5%	43.1%	21.3%
Star Rating	3.7	2.9	3.0	Star Rating	4.0	3.4	2.9
Labor / Revenue	32.6%	40.5%	49.5%	Labor / Revenue	34.9%	39.9%	50.1%
Days AR	30.5	51.0	57.7	Days AR	38.5	43.3	47.3
CMI / ALOS		2.5	2.5	CMI / ALOS	2.0	3.2	3.2
Percent of Urban Providers in (MS)	%8	64%	28%	Percent of Rural Providers in (MS)	2%	57%	38%

### Skilled Nursing Homes in Mississippi

				•				
	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴	
Urban Facilities	(n = 9)	(n = 50)	(n = 1)	Rural Facilities	(n = 13)	(96 = u)	(n = 1)	
Operating Margin	7.0%	2.7%	-3.7%	Operating Margin	5.5%	2.6%	-3.8%	
Occupancy Rate	90.8%	83.1%	63.4%	Occupancy Rate	93.0%	82.3%	65.4%	
Star Rating	3.4	2.7	2.0	Star Rating	4.2	3.1	1.8	
Labor / Revenue	41.6%	45.3%	52.8%	Labor / Revenue	45.5%	44.5%	20.8%	
Days AR	44.6	39.6	17.8	Days AR	48.4	35.8	31.0	
Average Age	10.7	19.2	25.0	Average Age	13.4	19.9	24.7	
Percent of Urban Providers in (MS)	15%	83%	2%	Percent of Rural Providers in (MS)	12%	87%	1%	

Some facilities are excluded to remove outliers from the dataset.





<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

### Missouri

#### GAC Hospitals in Missouri

	Top	Average	At-Risk Facilities		Top Performers	Average	At-Risk Facilities
Urban Facilities	(n = 10)	(n = 41)	(n = 2)	Rural Facilities	(n = 1)	(n = 37)	(n = 8)
Operating Margin	9.5%	4.0%	-10.4%	Operating Margin	2.3%	3.4%	-5.4%
Occupancy Rate	62.9%	52.7%	%8.69	Occupancy Rate	23.2%	29.3%	19.1%
Star Rating	3.5	3.2	2.5	Star Rating	,	3.2	3.2
Labor / Revenue	33.3%	41.1%	52.8%	Labor / Revenue	34.8%	41.7%	48.5%
Days AR	46.6	43.4	72.4	Days AR	34.3	42.8	53.3
CMI / ALOS	2.4	2.6	4.2	CMI / ALOS	,	2.6	3.1
Percent of Urban Providers in (MO)	19%	77%	4%	Percent of Rural Providers in (MO)	5%	%08	17%

#### Skilled Nursing Homes in Missouri

At-Risk Facilities	(n = 29)	-4.6%	51.7%	2.8	52.4%	33.6	28.7	15%
Average	(n = 161)	2.4%	%5.99	3.4	47.5%	35.9	21.9	81%
Top Derformers2	(n = 9)	8.6%	80.8%	3.7	39.3%	35.5	14.9	%9
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (MO)
At-Risk Facilities	(n = 30)	-6.9%	64.6%	2.4	54.8%	35.3	28.3	11%
Average Darformere3	(n = 242)	0.3%	73.7%	3.0	47.6%	36.5	19.4	85%
Top	(n = 13)	4.6%	87.4%	4.2	39.4%	35.3	16.1	9%9
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (MO)

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.







<sup>2</sup> Indicates an average quartile rank below 2. 3 Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.

### -Montana

#### **GAC Hospitals in Montana**

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 3)	(u = 5)	(u = 0)	Rural Facilities	(n = 2)	(n = 22)	(n = 25)
Operating Margin	8.9%	10.4%		Operating Margin	14.8%	4.7%	-2.8%
Occupancy Rate	63.9%	35.6%		Occupancy Rate	38.6%	25.1%	4.7%
Star Rating	4.0	3.0	,	Star Rating	3.2	3.6	2.5
Labor / Revenue	30.0%	38.3%		Labor / Revenue	29.6%	41.9%	49.4%
Days AR	45.9	45.4		Days AR	41.6	52.3	53.3
CMI / ALOS	1.9	2.6		CMI / ALOS	1.7	2.2	3.1
Percent of Urban Providers in (MT)	38%	63%	%0	Percent of Rural Providers in (MT)	4%	45%	51%

#### Skilled Nursing Homes in Montana

At-Risk Facilities	(n = 7)	-4.9%	58.0%	2.6	51.0%	34.7	37.2	18%
Average Performers <sup>3</sup>	(n = 28)	3.9%	61.5%	3.8	46.3%	35.8	29.6	74%
Top Performers <sup>2</sup>	(n = 3)	%6.6	92.4%	3.9	44.7%	39.3	17.6	%8
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (MT)
At-Risk Facilities⁴	(n = 1)	-0.9%	62.3%	2.0	47.1%	32.6	38.4	%8
Average Performers <sup>3</sup>	(n = 11)	1.5%	%0.69	3.0	47.1%	43.2	37.7	95%
Top Performers <sup>2</sup>	(n = 0)		,	,	,	,	,	%0
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (MT)

Some facilities are excluded to remove outliers from the dataset.

<sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.









### -Nebraska

#### **GAC Hospitals in Nebraska**

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 8)	(n = 12)	(u = 0)	Rural Facilities	(n = 9)	(n = 43)	(n = 12)
Operating Margin	15.5%	7.2%		Operating Margin	11.9%	3.6%	-3.4%
Occupancy Rate	32.8%	42.5%		Occupancy Rate	21.4%	16.8%	3.6%
Star Rating	4.3	3.3		Star Rating	4.4	3.0	,
Labor / Revenue	31.2%	39.9%		Labor / Revenue	34.7%	39.8%	45.7%
Days AR	42.4	45.3		Days AR	42.3	49.8	49.3
CMI / ALOS	2.1	2.5		CMI / ALOS	2.2	2.4	,
Percent of Urban Providers in (NE)	40%	%09	%0	Percent of Rural Providers in (NE)	14%	%19	19%

#### Skilled Nursing Homes in Nebraska

At-Risk	Facilities <sup>4</sup>	(n = 13)	-4.8%	61.7%	2.9	55.4%	27.4	25.7	12%
Average	Performers <sup>3</sup>	(u = 96)	0.2%	74.5%	3.6	%6.05	27.3	19.2	%88
Top	Performers <sup>2</sup>	(u = 0)			,				%0
		Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (NE)
At-Risk	Facilities <sup>4</sup>	(u = 6)	-4.8%	72.5%	3.3	55.7%	35.1	32.3	10%
Average	Performers3	(n = 48)	-1.8%	77.1%	3.6	51.3%	36.2	19.0	83%
Top	Performers <sup>2</sup>	(n = 4)	10.0%	83.1%	4.2	36.7%	36.6	8.4	7%
		Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (NE)

<sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

#### Nevada

#### GAC Hospitals in Nevada

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 1)	(n = 20)	(n = 2)	Rural Facilities	(u = 0)	(n = 9)	(n = 2)
Operating Margin	11.5%	9.1%	-3.7%	Operating Margin	,	4.5%	1.3%
Occupancy Rate	83.0%	70.1%	57.2%	Occupancy Rate	,	27.5%	10.2%
Star Rating	3.4	2.3	1.9	Star Rating	,	2.9	,
Labor / Revenue	34.2%	37.9%	20.5%	Labor / Revenue		41.8%	51.4%
Days AR	55.9	53.4	54.6	Days AR		49.9	57.3
CMI / ALOS	2.1	2.6	2.7	CMI / ALOS	,	2.0	,
Percent of Urban Providers in (NV)	4%	87%	%6	Percent of Rural Providers in (NV)	%0	82%	18%

#### Skilled Nursing Homes in Nevada

mers3 Facilities4	(n = 3) $(n = 2)$	% -6.3%	75.2% 50.8%	1 2.4	44.2% 57.8%	43.9 48.5	17.3 27.0	60% 40%
Average s <sup>2</sup> Performers <sup>3</sup>	= u)	%9.6	75.3	2.1	44.	43	17.	09
Top Performers <sup>2</sup>	(u = 0)	•	•		٠	•		%0
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (NV)
At-Risk Facilities⁴	(n = 1)	-2.3%	70.3%	3.1	51.5%	52.5	49.9	2%
Average Performers <sup>3</sup>	(n = 38)	2.5%	%0.08	3.1	46.3%	42.3	17.9	%62
Top Performers <sup>2</sup>	(n = 0)	%9.6	93.4%	4.7	37.8%	48.6	9.4	19%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	_abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (NV)

Some facilities are excluded to remove outliers from the dataset.

2 Indicates an average quartile rank below 2. 3 Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.

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# New Hampshire-

#### GAC Hospitals in New Hampshire

	Тор		At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities⁴		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 4)	(u = 5)	(n = 1)	Rural Facilities	(n = 2)	(n = 13)	(n = 0)
Operating Margin	11.2%	6.3%	-3.8%	Operating Margin	2.8%	4.1%	-11.7%
Occupancy Rate	%8.69	98.7%	39.6%	Occupancy Rate	61.6%	36.4%	48.5%
Star Rating	3.4	3.3	2.8	Star Rating	3.0	3.7	3.0
Labor / Revenue	32.3%	39.7%	45.6%	Labor / Revenue	29.9%	40.2%	26.0%
Days AR	40.7	39.5	42.8	Days AR	35.8	41.0	33.9
CMI / ALOS	2.8	2.9	3.2	CMI / ALOS	2.5	2.7	3.1
Percent of Urban Providers in (NH)	40%	%09	10%	Percent of Rural Providers in (NH)	13%	87%	%0

### Skilled Nursing Homes in New Hampshire

At-Risk Facilities⁴	(n = 1)	-3.1%	37.6%	4.0	53.8%	26.0	23.0	3%
<u>م</u>	(n = 31)	-2.3%	85.5%	3.5	52.1%	38.9	24.5	91%
Top Performers <sup>2</sup>	(n = 2)	7.5%	%6.98	3.7	47.9%	37.8	14.0	%9
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (NH)
At-Risk Facilities⁴	(n = 3)	-1.1%	77.8%	2.0	56.1%	42.3	31.8	%8
Average Performers <sup>3</sup>		-0.7%	84.8%	3.4	51.0%	39.6	24.4	%06
Top Performers <sup>2</sup>	(n = 1)	9.2%	92.7%	3.8	41.3%	24.2	24.0	3%
	<b>Urban Facilities</b>	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (NH)







<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

Indicates an average quartile rank between 2 and 3. Indicates an average quartile rank above 3.

## New Jersey.

#### GAC Hospitals in New Jersey

At-Risk Facilities⁴	(n = 11)	-5.0%	61.0%	1.9	49.3%	46.3	3.1	19%
Average Performers <sup>3</sup>	(n = 46)	3.5%				38.6	2.8	78%
Top Average / Performers <sup>2</sup> Fa	(n = 2)	10.1%	69.4%	3.1	31.3%	34.2	2.5	3%
	Jrban Facilities	Operating Margin	Occupancy Rate	star Rating	abor / Revenue	Days AR	SMI / ALOS	Percent of Urban Providers in (NJ)

#### Skilled Nursing Homes in New Jersey

	Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
Urban Facilities	(n = 23)	(n = 302)	(n = 24)
Operating Margin	6.7%	-0.4%	-5.4%
Occupancy Rate	84.6%	%9.67	72.0%
Star Rating	4.0	3.00	2.9
Labor / Revenue	38.4%	46.1%	53.6%
Days AR	55.1	43.1	33.2
Average Age	19.7	29.1	36.8
Percent of Urban Providers in (NJ)	7%	87%	7%

Some facilities are excluded to remove outliers from the dataset.

2 Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.





## New Mexico -

#### GAC Hospitals in New Mexico

At-Risk Top Average Facilities Performers Performers	<ol> <li>(n = 2) Rural Facilities (n = 5) (n = 18)</li> </ol>	7.5% - Operating Margin 7.7% 5.6%	61.8% 21.4% Occupancy Rate 43.8% 25.2%	2.6 2.8 Star Rating 3.1 2.8	37.3% - Labor / Revenue 36.5% 37.9%	44.5 48.2 Days AR 35.9 39.9	2.5 3.1 CMI/ALOS 2.2 2.4	83% 17% Percent of Rural 17% 62% Providers in (NM)
age mers		47	75	2	37.	4	2	8
Top Average Performers <sup>2</sup> Performers <sup>3</sup>		- 7	,	,	,	,	,	%0

### Skilled Nursing Homes in New Mexico

At-Risk Facilities⁴	(0 = 0)							%0
Average Performers <sup>3</sup>	(n = 29)	3.3%	74.1%	2.8	45.1%	49.5	23.5	%88
Top Performers <sup>2</sup>	(n = 4)	4.9%	82.8%	3.7	40.1%	53.4	10.0	12%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (NM)
At-Risk Facilities <sup>4</sup>	(n = 0)	,	,	,	,	,	,	%0
Average Performers <sup>3</sup>	(n = 34)	1.1%	78.5%	3.0	44.6%	53.0	21.7	89%
Top Performers <sup>2</sup>	(n = 4)	2.9%	86.0%	4.4	35.1%	32.4	15.4	11%
	Jrban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (NM)

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<sup>2</sup> Indicates an average quartile rank below 2. 3 Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.

### New York -

#### **GAC Hospitals in New York**

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 4)	(n = 96)	(n = 20)	Rural Facilities	(n = 1)	(n = 18)	(n = 11)
Operating Margin	8.2%	%6:0	-8.9%	Operating Margin	%6.9	%9.0	-6.3%
Occupancy Rate	%0.89	%0.89	74.1%	Occupancy Rate	19.7%	38.2%	40.4%
Star Rating	3.9	2.7	2.0	Star Rating		2.9	2.5
Labor / Revenue	39.1%	45.1%	53.4%	Labor / Revenue	30.9%	46.6%	49.8%
Days AR	41.3	38.1	41.9	Days AR	34.5	37.8	43.4
CMI / ALOS	2.4	3.1	3.4	CMI / ALOS		3.0	3.4
Percent of Urban Providers in (NY)	3%	80%	17%	Percent of Rural Providers in (NY)	3%	%09	37%

### Skilled Nursing Homes in New York

	•				•		
	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
Urban Facilities	(n = 122)	(n = 356)	(n = 11)	Rural Facilities	(u = 5)	(n = 53)	(n = 5)
Operating Margin	2.9%	1.5%	-4.0%	Operating Margin	9.7%	1.4%	-8.9%
Occupancy Rate	91.5%	87.9%	78.7%	Occupancy Rate	91.5%	87.3%	77.3%
Star Rating	4.0	3.2	2.2	Star Rating	2.6	2.4	2.4
Labor / Revenue	38.3%	45.8%	26.6%	Labor / Revenue	45.0%	45.9%	55.5%
Days AR	58.2	49.7	42.7	Days AR	28.8	51.6	38.8
Average Age	22.6	34.4	46.7	Average Age	7.4	34.0	45.8
Percent of Urban Providers in (NY)	25%	73%	2%	Percent of Rural Providers in (NY)	%8	84%	%8

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.







<sup>2</sup> Indicates an average quartile rank below 2. 3 Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.

# North Carolina -

#### GAC Hospitals in North Carolina

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 11)	(n = 50)	(n = 1)	Rural Facilities	(n = 6)	(n = 30)	(n = 4)
Operating Margin	14.7%	8.3%	-12.3%	Operating Margin	13.6%	4.0%	-2.2%
Occupancy Rate	64.3%	26.9%	23.8%	Occupancy Rate	50.3%	44.0%	31.2%
Star Rating	3.8	3.2	2.3	Star Rating	4.0	3.2	2.9
Labor / Revenue	31.6%	39.1%	43.8%	Labor / Revenue	31.8%	41.5%	44.0%
Days AR	40.1	44.5	67.3	Days AR	44.2	48.4	48.8
CMI / ALOS	2.4	2.7	2.4	CMI / ALOS	2.3	2.8	3.0
Percent of Urban Providers in (NC)	18%	81%	2%	Percent of Rural Providers in (NC)	15%	75%	10%

### Skilled Nursing Homes in North Carolina

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	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities
Urban Facilities	(n = 41)	(n = 246)	(n = 12)	Rural Facilities	(9 = u)	(n = 95)	(n = 7)
Operating Margin	%6.9	2.7%	-3.8%	Operating Margin	7.8%	2.3%	-6.7%
Occupancy Rate	86.3%	80.4%	%0.89	Occupancy Rate	85.2%	75.5%	65.5%
Star Rating	4.2	2.9	2.0	Star Rating	3.6	2.9	2.7
Labor / Revenue	36.2%	42.3%	49.2%	Labor / Revenue	37.7%	42.6%	20.7%
Days AR	41.2	38.8	33.1	Days AR	40.2	38.5	34.8
Average Age	13.5	23.2	30.8	Average Age	15.2	24.8	33.5
Percent of Urban Providers in (NC)	14%	82%	4%	Percent of Rural Providers in (NC)	%9	%88	%9

Some facilities are excluded to remove outliers from the dataset.







<sup>2</sup> indicates an average quartile rank below 2. 3 indicates an average quartile rank between 2 and 3. 4 indicates an average quartile rank above 3.

# North Dakota

#### GAC Hospitals in North Dakota

(n = 6) (n = 0) F 2.3%	P	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
Rate - 2.3% - 6 Rate - 56.5% - 6 2.9 - 6 50.1% - 6 40.8 - 6 10.00 0% 0% F		(u = 0)	(9 = u)	(u = 0)	Rural Facilities	(n = 3)	(n = 21)	(n = 10)
Rate - 56.5% - 2.9	ting Margin	,	2.3%		Operating Margin	12.0%	2.0%	-2.5%
- 2.9	ancy Rate	,	26.5%		Occupancy Rate	14.9%	13.6%	5.2%
wenue 50.1% - 40.8 - 40	ating		2.9		Star Rating	1	3.5	,
. 40.8	/ Revenue		50.1%		Labor / Revenue	31.7%	39.8%	48.2%
0% 100% 0%	4R	,	40.8		Days AR	40.4	45.8	46.9
0% 100% 0%	ALOS		2.3		CMI / ALOS	,	2.5	4.2
	nt of Urban ders in (ND)	%0	100%	%0	Percent of Rural Providers in (ND)	%6	62%	29%

### Skilled Nursing Homes in North Dakota

At-Risk Facilities⁴	(n = 4)	-2.7%	78.2%	2.4	26.0%	30.9	36.8	%6
Average Performers <sup>3</sup>	(n = 40)	1.2%	87.6%	3.7	56.4%	29.4	33.3	91%
Top Performers <sup>2</sup>	(u = 0)	,		,	,			%0
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (ND)
At-Risk Facilities <sup>4</sup>	(n = 0)	-8.1%	61.5%	2.2	57.3%	36.8	51.8	%0
Average Performers <sup>3</sup>	(n = 19)	2.0%	92.5%	3.9	54.0%	32.6	25.1	%96
Top Performers <sup>2</sup>	(n = 1)	2.8%	98.8%	5.0	50.1%	33.2	9.0	%9
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (ND)

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.





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<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

#### GAC Hospitals in Ohio

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers3	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 25)	(n = 73)	(n = 2)	Rural Facilities	(n = 22)	(n = 33)	(n = 2)
Operating Margin	12.8%	5.3%	-7.5%	Operating Margin	14.1%	%0.9	-3.6%
Occupancy Rate	53.9%	52.9%	47.0%	Occupancy Rate	37.3%	31.3%	24.7%
Star Rating	3.7	3.3	2.3	Star Rating	4.1	3.4	3.6
Labor / Revenue	32.8%	38.3%	48.4%	Labor / Revenue	31.0%	38.5%	44.3%
Days AR	40.5	44.8	45.1	Days AR	40.4	47.2	63.8
CMI / ALOS	2.3	2.5	3.1	CMI / ALOS	2.2	2.4	2.9
Percent of Urban Providers in (OH)	25%	73%	2%	Percent of Rural Providers in (OH)	39%	28%	4%

#### Skilled Nursing Homes in Ohio

At-Risk Facilities <sup>4</sup>	(n = 14)	-5.5%	73.1%	2.8	52.4%	38.0	37.1	%9
Average Performers <sup>3</sup>	(n = 207)	1.6%	77.9%	3.1	46.9%	41.2	24.9	83%
Top Performers <sup>2</sup>	(n = 27)	9.2%	89.3%	4.3	42.7%	41.9	15.4	11%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (OH)
At-Risk Facilities <sup>4</sup>	(n = 39)	-7.7%	70.2%	2.2	52.9%	44.4	35.3	%9
Average Performers <sup>3</sup>	(n = 567)	-0.3%	79.5%	3.2	47.6%	44.1	24.4	83%
Top Performers <sup>2</sup>	(n = 77)	9.0%	87.6%	4.0	41.6%	49.7	16.4	11%
	Jrban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (OH)

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.







<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

## Oklahoma -

#### GAC Hospitals in Oklahoma

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
Urban Facilities	(n = 14)	(n = 30)	(y = u)	Rural Facilities	(n = 2)	(n = 39)	(n = 13)
Operating Margin	14.5%	7.6%	-1.2%	Operating Margin	14.8%	-0.8%	-4.2%
Occupancy Rate	44.7%	41.2%	15.2%	Occupancy Rate	%0.65	32.3%	12.7%
Star Rating	4.1	3.1	2.3	Star Rating	3.1	3.4	2.4
Labor / Revenue	27.0%	37.5%	46.1%	Labor / Revenue	38.4%	44.2%	47.8%
Days AR	43.9	42.4	49.1	Days AR	42.1	46.0	50.3
CMI / ALOS	2.2	2.6	3.0	CMI / ALOS	2.2	2.5	3.4
Percent of Urban Providers in (OK)	28%	%09	12%	Percent of Rural Providers in (OK)	4%	72%	24%

### Skilled Nursing Homes in Oklahoma

Top Average At-Risk Performers <sup>2</sup> Performers <sup>3</sup> Facilities <sup>4</sup>		Margin 8.3% 4.2% -0.6%	Rate 81.6% 60.9% 55.1%	3.7 2.8 2.2	enue 42.7% 47.0% 52.2%	56.6 31.5 20.0	le 10.6 17.5 22.1	Rural 6% 84% 10%
At-Risk Facilities <sup>4</sup>	(n = 8) Rural Facilities	-3.8% Operating Margin	62.4% Occupancy Rate	2.1 Star Rating	52.7% Labor / Revenue	17.2 Days AR	22.3 Average Age	6% Percent of Rural
Average A Performers <sup>3</sup> Fa	(n = 124) (	2.9%	70.3%	2.9	46.0%	36.1	15.9	89%
Top Performers <sup>2</sup>	(n = 7)	4.4%	87.3%	4.4	41.2%	44.8	9.0	9%9
	Jrban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.







<sup>2</sup> Indicates an average quartile rank below 2. 3 Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.

### Oregon \_

### GAC Hospitals in Oregon

	Top	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 11)	(n = 21)	(n = 1)	Rural Facilities	(9 = u)	(n = 16)	(n = 2)
Operating Margin	9.2%	1.5%	2.0%	Operating Margin	10.5%	3.0%	-7.9%
Occupancy Rate	28.7%	%0.09	21.6%	Occupancy Rate	36.0%	32.6%	6.7%
Star Rating	3.7	3.5	3.3	Star Rating	4.0	3.7	,
Labor / Revenue	38.7%	44.2%	48.2%	Labor / Revenue	35.5%	42.4%	51.3%
Days AR	41.4	45.4	53.6	Days AR	40.4	49.4	49.7
CMI / ALOS	2.1	2.4	2.6	CMI / ALOS	,	2.3	,
Percent of Urban Providers in (OR)	33%	64%	3%	Percent of Rural Providers in (OR)	25%	%29	%8

#### Skilled Nursing Homes in Oregon

14/0 13/0 1/0 Periodical United 4/0 10/0 11/0
Floviders III (OK)

Some facilities are excluded to remove outliers from the dataset.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.



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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

## - Pennsylvania -

#### GAC Hospitals in Pennsylvania

	Top	Average			Top	Average	At-Risk
	Pertormers*	Pertormers <sup>2</sup>	racilities*		Perrormers*	Perrormers <sup>2</sup>	Facilities*
<b>Urban Facilities</b>	(n = 33)	(n = 78)	(y = u)	Rural Facilities	(n = 8)	(n = 19)	(u = 5)
Operating Margin	13.1%	1.5%	-6.2%	Operating Margin	12.9%	-0.7%	-7.0%
Occupancy Rate	%0.09	59.1%	39.7%	Occupancy Rate	38.5%	38.8%	22.4%
Star Rating	3.7	3.2	2.5	Star Rating	3.9	3.1	3.1
Labor / Revenue	31.0%	39.6%	46.4%	Labor / Revenue	33.5%	42.4%	49.6%
Days AR	37.7	39.8	47.4	Days AR	34.3	37.6	45.2
CMI / ALOS	2.4	2.7	5.9	CMI / ALOS	2.4	3.0	3.2
Percent of Urban Providers in (PA)	28%	%19	5%	Percent of Rural Providers in (PA)	25%	59%	16%

### Skilled Nursing Homes in Pennsylvania

At-Risk Facilities⁴	(n = 12)	-5.6%	70.3%	2.3	54.4%	39.1	37.7	12%
Average Performers <sup>3</sup>	(n = 77)	-1.6%	83.0%	3.0	48.6%	44.9	33.0	79%
Top Performers <sup>2</sup>	(n = 8)	2.9%	87.5%	3.8	42.5%	51.2	12.7	%8
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (PA)
At-Risk Facilities⁴	(n = 29)	-9.0%	73.6%	2.5	53.2%	42.5	40.0	2%
Average Performers <sup>3</sup>	(n = 482)	-1.5%	83.5%	3.3	45.9%	42.3	32.7	%88
Top Performers <sup>2</sup>	(n = 34)	4.1%	90.1%	4.3	37.0%	48.3	22.1	%9
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (PA)
	Average At-Risk Top Average Performers <sup>2</sup> Facilities <sup>4</sup> Performers <sup>3</sup> Performers <sup>3</sup>	Top Average At-Risk Top Average Performers <sup>2</sup> Performers <sup>3</sup> Performers <sup>3</sup> Facilities <sup>4</sup> (n = 34) (n = 29) Rural Facilities (n = 8) (n = 77)	Top         Average         At-Risk         Top         Average           Performers <sup>2</sup> Performers <sup>2</sup> Facilities <sup>4</sup> Performers <sup>2</sup> Performers <sup>2</sup> (n = 34)         (n = 482)         (n = 29)         Rural Facilities         (n = 8)         (n = 77)           4.1%         -1.5%         -9.0%         Operating Margin         2.9%         -1.6%	Top   Average   At-Risk   Top   Average   Performers   Performers	Top   Average   At-Risk   Top   Average   Performers   Performers	Top   Average   At-Risk   Top   Average   Performers   Performers	Top         Average         At PRISK         Top         Average         Average           Performers1         Performers2         Performers3         Perfo	Top         Average         At PRISE         Average         Average         Average         Average         Average           Performers1         Performers2         Performers3         Performer

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

<sup>4</sup> Indicates an average quartile rank above 3.





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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3.

# -Rhode Island -

#### GAC Hospitals in Rhode Island

At-Risk Facilities⁴	(0 = 0)							%0
Average Performers <sup>3</sup>	(n = 8)	0.5%	63.1%	3.1	42.4%	39.1	5.9	%08
Top Performers <sup>2</sup>	(n = 2)	1.2%	71.6%	3.9	41.0%	30.6	2.3	20%
	<b>Urban Facilities</b>	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	CMI / ALOS	Percent of Urban Providers in (RI)

### Skilled Nursing Homes in Rhode Island

1	At-Risk	Facilities <sup>4</sup>	(n = 10)	-5.2%	79.5%	3.2	27.0%	30.4	42.5	13%
	Average	Performers3	(n = 65)	-1.4%	85.9%	3.0	53.1%	39.7	31.5	%98
	Top	Performers <sup>2</sup>	(n = 1)	3.6%	87.0%	4.6	48.1%	36.4	16.0	1%
			Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (RI)







<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

# South Carolina -

#### GAC Hospitals in South Carolina

	lop Performers²	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 10)	(n = 26)	(n = 1)	Rural Facilities	(u = 0)	(n = 9)	(n = 5)
Operating Margin	19.6%	6.1%	0.4%	Operating Margin	1	9.0%	-5.3%
Occupancy Rate	52.4%	60.2%	36.6%	Occupancy Rate	,	41.1%	31.9%
Star Rating	3.8	3.1	2.8	Star Rating	,	3.3	2.8
Labor / Revenue	27.6%	37.1%	46.6%	Labor / Revenue	,	40.3%	47.8%
Days AR	48.3	48.6	20.8	Days AR	1	48.6	54.3
CMI / ALOS	2.2	2.8	3.1	CMI / ALOS	,	2.8	3.0
Percent of Urban Providers in (SC)	27%	%02	3%	Percent of Rural Providers in (SC)	%0	64%	36%

### Skilled Nursing Homes in South Carolina

At-Risk Facilities⁴	(n = 1)	-5.1%	%9.79	1.4		19.0	51.0	3%
Average Performers <sup>3</sup>	(n = 31)	-0.4%	85.6%	5.9	45.3%	44.9	23.9	%98
Top Performers <sup>2</sup>	(n = 4)	%6:0	88.8%	3.6	44.3%	51.5	17.0	41%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (SC)
At-Risk Facilities⁴	(n = 4)	-11.4%	62.7%	2.6	58.3%	47.8	24.2	3%
Average Performers <sup>3</sup>	(n = 138)	0.1%	84.5%	3.3	44.5%	40.6	25.6	%88
Top Performers <sup>2</sup>	(n = 15)	4.9%	88.9%	3.8	37.6%	27.7	15.1	40%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (SC)

Some facilities are excluded to remove outliers from the dataset.

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<sup>2</sup> Indicates an average quartile rank below 2. 3 Indicates an average quartile rank between 2 and 3. 4 Indicates an average quartile rank above 3.

## South Dakota

#### GAC Hospitals in South Dakota

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 3)	(n = 8)	(u = 0)	Rural Facilities	(n = 4)	(n = 27)	(n = 7)
Operating Margin	21.1%	10.2%		Operating Margin	15.4%	5.1%	-1.2%
Occupancy Rate	35.6%	33.2%		Occupancy Rate	13.0%	16.2%	12.3%
Star Rating	4.8	3.7		Star Rating	3.6	3.7	
Labor / Revenue	31.4%	39.2%		Labor / Revenue	35.6%	42.8%	47.4%
Days AR	44.6	50.5		Days AR	31.9	47.7	57.9
CMI / ALOS	1.3	2.4		CMI / ALOS	2.2	2.2	3.9
Percent of Urban Providers in (SD)	27%	73%	%0	Percent of Rural Providers in (SD)	11%	71%	18%

### Skilled Nursing Homes in South Dakota

5%	94%	4%	Percent of Rural	%0	%96	4%	Percent of Urban
14.0	23.3	17.9	Average Age	27.0	22.9	19.0	Average Age
26.2	31.9	31.8	Days AR	34.2	33.9	20.3	Days AR
84.9%	25.0%	46.3%	Labor / Revenue	60.3%	51.8%	42.7%	abor / Revenue
2.0	3.6	4.6	Star Rating	4.4	3.0	4.4	Star Rating
62.7%	79.8%	87.0%	Occupancy Rate	77.2%	85.2%	93.9%	Occupancy Rate
-1.7%	2.2%	14.5%	Operating Margin	-25.7%	1.1%	9.7%	Operating Margin
(n = 1)	(n = 46)	(n = 2)	Rural Facilities	(n = 0)	(n = 26)	(n = 1)	<b>Urban Facilities</b>
At-Risk Facilities	Average Performers <sup>3</sup>	10p Performers <sup>2</sup>		At-Risk Facilities <sup>4</sup>	Average Performers <sup>3</sup>	lop Performers <sup>2</sup>	

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<sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

### .Tennessee.

#### GAC Hospitals in Tennessee

	Top Performers²	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
Urban Facilities	(n = 11)	(n = 41)	(n = 4)	Rural Facilities	(n = 1)	(n = 24)	(n = 6)
Operating Margin	13.2%	4.7%	-10.7%	Operating Margin	11.5%	1.8%	-0.9%
Occupancy Rate	71.4%	25.5%	49.5%	Occupancy Rate	74.8%	26.6%	28.9%
Star Rating	3.4	2.9	2.4	Star Rating	3.2	3.5	3.9
Labor / Revenue	32.2%	39.6%	49.7%	Labor / Revenue	34.0%	42.2%	46.8%
Days AR	42.7	47.2	46.8	Days AR	42.9	40.5	48.2
CMI / ALOS	2.4	2.8	2.8	CMI / ALOS	2.6	2.8	3.3
Percent of Urban Providers in (TN)	20%	73%	7%	Percent of Rural Providers in (TN)	3%	77%	19%

### Skilled Nursing Homes in Tennessee

At-Risk Facilities⁴	(n = 3)	-1.4%	53.3%	3.3	48.7%	34.1	27.2	3%
Average Performers <sup>3</sup>	(u = 86)	1.0%	%6.69	3.2	42.0%	36.3	25.1	%18
Top Performers <sup>2</sup>	(n = 10)	7.3%	84.5%	4.4	39.1%	39.8	13.7	40%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (TN)
At-Risk Facilities⁴	(n = 8)	-4.0%	66.4%	2.1	50.4%	38.4	33.2	4%
Average Performers <sup>3</sup>	(n = 164)	-0.3%	76.5%	3.2	43.8%	38.8	23.7	87%
Top Performers <sup>2</sup>	(n = 17)	2.7%	85.4%	4.1	38.8%	46.6	13.2	%6
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (TN)

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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

#### Texas

#### GAC Hospitals in Texas

	Top Performers²	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 51)	(n = 172)	(n = 17)	Rural Facilities	(n = 18)	(n = 86)	(n = 21)
Operating Margin	16.1%	6.3%	-5.4%	Operating Margin	9.4%	4.8%	-3.7%
Occupancy Rate	46.9%	52.3%	33.3%	Occupancy Rate	22.9%	19.6%	13.7%
Star Rating	4.0	3.0	2.4	Star Rating	4.0	3.2	2.9
Labor / Revenue	28.0%	37.4%	48.5%	Labor / Revenue	31.8%	39.6%	48.2%
Days AR	41.7	46.0	50.3	Days AR	31.4	38.3	44.4
CMI / ALOS	2.3	2.6	2.8	CMI / ALOS	2.1	2.7	3.2
Percent of Urban Providers in (TX)	21%	72%	7%	Percent of Rural Providers in (TX)	14%	%69	17%

#### Skilled Nursing Homes in Texas

	At-Risk	Facilities <sup>4</sup>	(n = 24)	-1.6%	50.1%	2.1	54.3%	36.0	25.4	7%
	Average	Performers3	(n = 303)	3.3%	61.3%	2.7	48.2%	40.0	17.0	91%
	Top	Performers <sup>2</sup>	(u = 5)	9.5%	81.3%	3.9	40.5%	42.5	11.3	5%
			Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (TX)
•	At-Risk	Facilities4	(n = 46)	-4.7%	61.1%	2.1	54.7%	41.5	25.4	2%
	Average	Performers3	(n = 781)	1.1%	70.8%	2.8	47.2%	44.4	16.6	%68
	Top	Performers <sup>2</sup>	(n = 47)	6.3%	83.8%	3.7	38.2%	50.3	12.4	2%
			Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (TX)

Some facilities are excluded to remove outliers from the dataset.

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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3.

<sup>4</sup> Indicates an average quartile rank above 3.

#### Utah -

#### GAC Hospitals in Utah

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 16)	(n = 12)	(u = 0)	Rural Facilities	(n = 6)	(n = 12)	(u = 0)
Operating Margin	16.1%	12.4%		Operating Margin	12.3%	%0.6	,
Occupancy Rate	52.6%	27.4%		Occupancy Rate	21.9%	14.8%	,
Star Rating	3.6	3.1		Star Rating	4.3	3.2	,
Labor / Revenue	29.8%	29.4%		Labor / Revenue	29.5%	36.7%	,
Days AR	48.7	53.2		Days AR	43.5	48.4	,
CMI / ALOS	2.0	1.9		CMI / ALOS	1.7	2.1	,
Percent of Urban Providers in (UT)	92.	43%	%0	Percent of Rural Providers in (UT)	33%	%29	%0

#### Skilled Nursing Homes in Utah

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.

<sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.





<sup>2</sup> Indicates an average quartile rank below 2.

### -Vermont -

#### **GAC Hospitals in Vermont**

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
<b>Urban Facilities</b>	(u = 0)	(n = 2)	(u = 0)	Rural Facilities	(n = 2)	(n = 9)	(n = 0)
Operating Margin		2.7%		Operating Margin	2.5%	0.5%	
Occupancy Rate		56.4%		Occupancy Rate	43.7%	43.1%	,
Star Rating	•	3.5		Star Rating	4.3	3.00	,
Labor / Revenue		47.1%	,	Labor / Revenue	37.9%	45.9%	1
Days AR		35.2		Days AR	29.4	39.6	,
CMI / ALOS		2.8		CMI / ALOS	2.8	3.2	,
Percent of Urban Providers in (VT)	%0	100%	%0	Percent of Rural Providers in (VT)	18%	82%	%0

#### Skilled Nursing Homes in Vermont

At-Risk Facilities⁴	(n = 4)	-4.7%	76.5%	2.9	59.4%	38.0	31.7	15%
Average Performers <sup>3</sup>	(n = 21)	0.1%	83.8%	3.7	26.8%	36.8	23.7	81%
Top Performers <sup>2</sup>	(n = 1)			4.6			18.0	4%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (VT)
At-Risk Facilities	(n = 1)	-2.6%	80.3%	2.6	59.4%	40.4	41.8	14%
Average Performers <sup>3</sup>	(n = 6)	1.8%	78.0%	4.0	%9.05	33.0	21.0	%98
Top Performers <sup>2</sup>	(n = 0)	,			,		,	%0
	<b>Urban Facilities</b>	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (VT)

Some facilities are excluded to remove outliers from the dataset

<sup>2</sup> Indicates an average quartile rank below 2.

<sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.





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### Virginia

#### GAC Hospitals in Virginia

	Тор	Average	At-Risk		Top	Average	At-Risk
	Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>		Performers <sup>2</sup>	Performers <sup>3</sup>	Facilities <sup>4</sup>
<b>Urban Facilities</b>	(n = 11)	(n = 43)	(n = 2)	Rural Facilities	(n = 2)	(n = 19)	(n = 2)
Operating Margin	14.8%	6.7%	-3.3%	Operating Margin	%2.0	7.7%	-7.9%
Occupancy Rate	71.0%	61.6%	28.0%	Occupancy Rate	45.9%	39.3%	18.0%
Star Rating	3.3	3.0	2.4	Star Rating	4.0	3.1	3.0
Labor / Revenue	33.2%	37.3%	44.5%	Labor / Revenue	40.3%	39.5%	47.9%
Days AR	42.7	49.1	25.7	Days AR	50.5	53.1	50.5
CMI / ALOS	2.5	2.7	4.6	CMI / ALOS	2.4	2.5	3.1
Percent of Urban Providers in (VA)	20%	%LL	4%	Percent of Rural Providers in (VA)	%6	83%	%6

#### Skilled Nursing Homes in Virginia

Average At-Risk		4.7% -4.6%	84.1% 73.6%	2.9 1.2	48.2% 51.9%	41.8 39.2	25.8 29.1	86% 2%
Top Ave		7.2% 4	88.4% 84	3.8	43.9% 48	41.4	15.8 2	13% 8
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (VA)
At-Risk Facilities	(n = 3)	-1.6%	68.7%	1.9	53.3%	43.6	34.5	2%
Average Performers <sup>3</sup>	(n = 170)	2.6%	84.6%	3.0	45.2%	39.7	25.0	%88
Top Performers <sup>2</sup>	(n = 21)	2.0%	91.4%	4.2	37.5%	41.2	15.6	11%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (VA)

Some facilities are excluded to remove outliers from the dataset.





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<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.
<sup>3</sup> Indicates an average quartile rank between 2 and 3.
<sup>4</sup> Indicates an average quartile rank above 3.

## Washington -

#### GAC Hospitals in Washington

	Top Performers²	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
<b>Urban Facilities</b>	(n = 4)	(n = 43)	(e = u)	Rural Facilities	(n = 1)	(n = 22)	(n = 8)
Operating Margin	9.4%	2.1%	-9.0%	Operating Margin	10.2%	2.3%	-4.6%
Occupancy Rate	61.0%	61.0%	39.9%	Occupancy Rate	35.8%	20.8%	13.6%
Star Rating	4.0	3.1	2.4	Star Rating	4.8	3.6	2.3
Labor / Revenue	35.0%	41.8%	21.6%	Labor / Revenue	42.7%	44.5%	50.3%
Days AR	46.5	44.4	53.4	Days AR	40.4	45.2	49.8
CMI / ALOS	2.3	2.5	3.0	CMI / ALOS	,	2.6	3.1
Percent of Urban Providers in (WA)	7%	77%	16%	Percent of Rural Providers in (WA)	3%	71%	26%

### Skilled Nursing Homes in Washington

					6.8% 51.6%	33.8 33.1	28.1 28.5	70% 26%
		12.3%	89.5%	3.0	33.0% 4	34.4	21.3	4%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (WA)
At-Risk Facilities⁴	(n = 26)	-7.9%	%9.89	2.7	54.8%	35.8	31.8	15%
Average Performers <sup>3</sup>	(n = 138)	-1.5%	78.5%	3.9	47.0%	36.8	26.5	81%
Top Performers <sup>2</sup>	(n = 6)	%8.9	89.3%	4.6	34.5%	38.1	15.3	4%
	Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Urban Providers in (WA)
	Average At-Risk Top Average Performers Performers Performers	Top         Average         At-Risk         Top         Average           Performers <sup>2</sup> Performers <sup>3</sup> Performers <sup>3</sup> Performers <sup>3</sup> Performers <sup>3</sup> (n = 6)         (n = 138)         (n = 26)         Rural Facilities         (n = 1)         (n = 16)	Top   Average   At-Risk   Top   Average   Performers <sup>2</sup>   Performers <sup>3</sup>   Pe	Top   Average   At-Risk   Performers   Per	Top         Average         Ak-Risk         Top         Average         Average           Performers <sup>2</sup> Performers <sup>3</sup> Perdilities <sup>4</sup> (n = 13)         (n = 138)         (n = 26)         Rural Facilities         (n = 10)         (n = 16)           Aragin         6.8%         -1.5%         -7.9%         Operating Margin         12.3%         -1.1%           Rate         89.3%         78.5%         68.6%         Occupancy Rate         89.5%         75.0%           4.6         3.9         2.7         Star Rating         3.0         3.7	Top         Average Average         Average Average         Average	Top         Average Average Average         Average Average Performers         Average P	ties         (n = 138)         At-Risk (n = 26)         Rural Facilities (n = 13)         At-Risk (n = 138)         Rural Facilities (n = 14)         Average (n = 14)         Average (n = 14)         Average (n = 14)         Average (n = 16)         Average Age         Average Age

ome facilities are excluded to remove outliers from the dataset.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.







<sup>&</sup>lt;sup>2</sup> Indicates an average quartile rank below 2.

## West Virginia

#### GAC Hospitals in West Virginia

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	do	Average	At-RISK		dol	Average	At-KISK
	Pertormers*	Perrormers*	racilities*		Perrormers-	Perrormers <sup>2</sup>	racilities*
<b>Urban Facilities</b>	(n = 4)	(n = 18)	(n = 2)	Rural Facilities	(n = 1)	(n = 15)	(n = 4)
Operating Margin	13.3%	2.9%	1.2%	Operating Margin	13.9%	5.4%	-1.7%
Occupancy Rate	27.1%	%6.05	21.5%	Occupancy Rate	23.0%	39.3%	7.8%
Star Rating	4.5	2.9	2.4	Star Rating	4.3	2.7	4.2
Labor / Revenue	28.5%	37.1%	47.5%	Labor / Revenue	33.9%	39.5%	51.7%
Days AR	44.3	45.9	58.2	Days AR	35.3	43.9	41.3
CMI / ALOS		2.9	2.9	CMI / ALOS	,	3.6	3.9
Percent of Urban Providers in (WV)	47%	75%	%8	Percent of Rural Providers in (WV)	2%	75%	20%

### Skilled Nursing Homes in West Virginia

At-Risk Facilities⁴	(n = 1)	%9.0	73.2%	1.0	46.9%	35.3	37.0	2%
Average Performers <sup>3</sup>	(n = 32)	3.3%	85.7%	2.7	41.7%	36.6	24.6	71%
Top Performers²	(n = 12)	11.4%	91.1%	4.2	39.4%	36.7	17.8	27%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (WV)
At-Risk Facilities⁴	(n = 0)	,	,	,	,	,	,	%0
Average Performers <sup>3</sup>	(n = 43)	1.2%	89.4%	2.6	40.5%	37.5	29.2	74%
Top Performers <sup>2</sup>	(n = 15)	12.0%	91.2%	3.00	36.8%	36.6	19.1	26%
	Jrban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	werage Age	Percent of Urban Providers in (WV)

Some facilities are excluded to remove outliers from the dataset.





<sup>2</sup> Indicates an average quartile rank below 2.

<sup>&</sup>lt;sup>3</sup> Indicates an average quartile rank between 2 and 3. <sup>4</sup> Indicates an average quartile rank above 3.

### Wisconsin -

#### GAC Hospitals in Wisconsin

	Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities⁴
Urban Facilities	(n = 22)	(n = 43)	(n = 1)	Rural Facilities	(n = 18)	(n = 38)	(n = 1)
Operating Margin	13.0%	7.7%	-1.9%	Operating Margin	11.7%	2.6%	10.8%
Occupancy Rate	52.6%	38.6%	31.7%	Occupancy Rate	30.8%	24.9%	5.2%
Star Rating	4.1	3.6	3.0	Star Rating	4.2	4.1	1
Labor / Revenue	31.7%	37.0%	49.9%	Labor / Revenue	33.9%	39.3%	42.7%
Days AR	48.2	49.1	51.3	Days AR	45.4	50.5	47.1
CMI / ALOS	2.3	2.6	5.6	CMI / ALOS	2.2	2.4	,
Percent of Urban Providers in (WI)	33%	65%	2%	Percent of Rural Providers in (WI)	32%	%19	2%

#### Skilled Nursing Homes in Wisconsin

At-Risk	Facilities⁴	(n = 4)	-4.7%	65.7%	2.6	52.8%	44.2	32.5	3%
Average	Performers <sup>3</sup>	(n = 111)	0.2%	74.4%	3.8	48.2%	40.5	24.6	87%
Top	Performers <sup>2</sup>	(n = 13)	6.7%	79.2%	4.7	41.1%	51.1	6.5	40%
		Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (WI)
At-Risk	Facilities <sup>4</sup>	(n = 15)	-6.7%	71.8%	2.2	53.7%	39.3	33.6	%8
Average	Performers <sup>3</sup>	(n = 171)	-1.6%	75.7%	3.5	48.1%	42.4	25.2	87%
Top	Performers <sup>2</sup>	(n = 11)	2.9%	87.1%	4.6	42.2%	47.8	11.8	%9
		Urban Facilities	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	Average Age	Percent of Urban Providers in (WI)

<sup>&</sup>lt;sup>1</sup> Some facilities are excluded to remove outliers from the dataset.







<sup>2</sup> indicates an average quartile rank below 2.
3 indicates an average quartile rank between 2 and 3.
4 indicates an average quartile rank above 3.

### Wyoming.

#### GAC Hospitals in Wyoming

	Top Performers²	Average Performers <sup>3</sup>	At-Risk Facilities⁴		Top Performers <sup>2</sup>	Average Performers <sup>3</sup>	At-Risk Facilities <sup>4</sup>
Urban Facilities	(0 = 0)	(n = 3)	(0 = 0)	Rural Facilities	(n = 1)	(n = 13)	(n = 7)
Operating Margin		6.2%		Operating Margin	14.1%	3.9%	-7.7%
Occupancy Rate		45.5%		Occupancy Rate	24.3%	18.6%	12.8%
Star Rating		3.2		Star Rating	4.0	3.7	3.8
Labor / Revenue		35.0%		Labor / Revenue	31.5%	41.2%	55.3%
Days AR		58.9		Days AR	33.2	9.99	58.5
CMI / ALOS		2.5		CMI / ALOS	2.6	2.1	2.4
Percent of Urban Providers in (WY)	%0	100%	%0	Percent of Rural Providers in (WY)	2%	62%	33%

#### Skilled Nursing Homes in Wyoming

At-Risk Facilities⁴	(n = 3)	%8.0	67.5%	3.1	57.1%	24.1	31.5	16%
Average Performers <sup>3</sup>	(n = 14)	2.2%	72.9%	3.4	46.1%	43.7	18.0	74%
Top Performers²	(n = 2)	15.9%	85.4%	4.6	42.6%	35.9	4.5	11%
	Rural Facilities	Operating Margin	Occupancy Rate	Star Rating	Labor / Revenue	Days AR	Average Age	Percent of Rural Providers in (WY)
At-Risk Facilities⁴	(n = 0)	,	ì	,	ì	,	,	%0
Average Performers <sup>3</sup>	(n = 7)	4.0%	81.4%	2.7	45.9%	45.3	26.1	100%
Top Performers <sup>2</sup>	(n = 0)	,	1	,	1	,		%0
	<b>Urban Facilities</b>	Operating Margin	Occupancy Rate	Star Rating	abor / Revenue	Days AR	werage Age	Percent of Urban Providers in (WY)

Some facilities are excluded to remove outliers from the dataset.





<sup>2</sup> Indicates an average quartile rank below 2.
3 Indicates an average quartile rank between 2 and 3.
4 Indicates an average quartile rank above 3.

#### **Faculty**

C. Richard Bayman is a managing director of H2C Securities Inc. in Atlanta and has assisted many prominent health care organizations across the country in the design and execution of strategic advisory and capital financing assignments. He has experience advising clients on acquisitions, divestitures and joint-venture transactions for health systems, home health organizations, laboratory businesses, imaging companies and other ancillary service providers. His financing and advisory experience includes both public and private debt and equity offerings. Mr. Bayman has completed mergers and acquisitions engagements totaling over \$10 billion and over \$5 billion in capital markets transactions. His clients include FMOL, Henry Ford Health System, Bon Secours Mercy Health System, Baptist Health System, Centra Health, Seattle Children's Health System, John Muir Health and McLaren Health. Prior to the formation of H2C, Mr. Bayman spent almost eight years with Shattuck Hammond Partners, where he was most recently a managing director. He then started his investment banking career with SG Cowen & Co. in its Mergers & Acquisitions group. Prior to attending graduate school, Mr. Bayman worked for more than seven years at GE Capital, where he completed its Management Development Program and held various roles in operations, risk-management, marketing and business development. He received his B.A. in economics from the University of Connecticut and his M.B.A. from the Goizueta School of Business at Emory University, where he graduated beta gamma sigma.

Samuel R. Maizel is a partner in Dentons US LLP in Los Angeles and leads the firm's health care industry restructuring efforts nationwide. His practice includes bankruptcy matters as well as financial restructurings, both in- and out-of-court, involving a broad spectrum of industries, but he is a nationally recognized expert in the unique issues that arise in the restructuring of health care industry entities. In chapter 11 cases, Mr. Maizel has served as lead counsel to debtors, trustees and creditors' committees, and has acted as a trustee, examiner, patient care ombudsman and consumer privacy ombudsman. He has also represented many buyers and sellers of assets in chapter 11 cases. In chapter 9 cases, he has represented local hospital districts and other governmental units, serving as debtor's counsel and as counsel to creditors' committees. Before joining Dentons, Mr. Maizel was a partner in a national bankruptcy firm, and prior to that, he was a trial attorney in the U.S. Department of Justice's Commercial Litigation Branch, where he represented the federal government in U.S. bankruptcy, district and appellate courts nationwide. He also served in the U.S. Army Judge Advocate General's Corps, including service in Operation Desert Shield/Desert Storm, for which he was awarded the Bronze Star Medal. Previously he served as an infantry officer in the 101st Airborne Division and the 3rd US Infantry Regiment (The Old Guard). Mr. Maizel has lectured extensively, is widely published, and has been interviewed on television and radio. He is the only lawyer in the U.S. ranked in both health care and bankruptcy by *Chambers and Partners* and *The Best Lawyers in* America. He also is a Fellow of the American College of Bankruptcy, the Daily Journal named him one of California's "Top Healthcare Lawyers" in 2021, and Global M&A Network named him "Restructuring Lawyer of the Year" in 2020. He also has been listed in Super Lawyers every year since 2007. Mr. Maizel received his B.S. in 1977 from the U.S. Military Academy at West Point, his M.A. from Georgetown University in government in 1983 and his J.D. in 1985 from George Washington University School of Law, where he won the Jacob Burns Prize for excellence in appellate advocacy and served as president of the Moot Court Board.

#### **AMERICAN BANKRUPTCY INSTITUTE**

Scott K. Phillips, CPA is a managing director with Healthcare Management Partners in Washington, D.C., and CEO of HMP Senior Solutions. He has significant experience with government, tax-exempt and investor-owned health care service providers. Mr. Phillips has executive-level experience with mergers, acquisitions and turnaround situations, including restructuring in bankruptcy. In all of his health care provider turnaround assignments, he has successfully designed and implemented plans that simultaneously added patient volume and revenues while conserving cash and reducing unit costs. In addition to other responsibilities, Mr. Phillips is currently serving as the president and CEO of HMP Senior Solutions LLC, a wholly owned subsidiary of HMP that provides long-term management services to eldercare facilities (assisted living, skilled nursing and CCRCs). He also recently led the successful financial turnaround and chapter 9 reorganization of a 179-bed countyowned hospital, and in 2016, he was appointed CRO for a regional hospital company in chapter 11 that owned or managed eight critical-access hospitals, a billing and management company and a therapy services company. In addition, Mr. Phillips was the financial advisor to 18 tax-exempt continuing-care retirement communities, with more than 20,000 residents in 12 states who were affected by the bankruptcy and sale of Erickson Retirement Communities. He also has been the testifying expert, lead investigator or arbitrator in more than 50 high-profile health care industry legal disputes. Mr. Phillips received his B.S. in accounting from the University of Florida.

Suzanne Richards, RN, CHE, CHP, CPHQ is CEO of SMR Healthcare Management, Inc. in Las Vegas, where she works as a health care consultant focusing primarily on hospital operations, owns and operates two home care companies in California and Nevada, and owns and operates an ambulatory surgery center in California. Prior to owning her own businesses, she had six years of successful leadership as the CEO of Healthcare Operations for KPC Healthcare, overseeing a group of seven acute-care hospitals. She also served as CEO during that time of its Southern Californiabased flagship hospital and regional trauma center, Orange County Global Medical Center. Prior to her appointment as CEO of KPC Healthcare, Ms. Richards served as the chief clinical officer for Prime Healthcare. Named Businesswoman of the Year in 2017 by the Orange County Business Journal, Ms. Richards is an accomplished health care executive with a diverse background in management and direct patient care. Throughout her career spanning more than 25 years, she has added significant value to the organizations and people she has served. She is now providing innovative leadership and a strategic vision to KPC Health and its system of community hospitals. KPC funds approximately \$47 million in Medi-Cal/Medi-Cal Managed Care, and another \$40 million in charity/indigent costs annually. In addition to her duties as a corporate and hospital CEO, in 2014 Ms. Richards was appointed by the CalOptima board of directors as the hospital representative to the Provider Advisory Committee, an agency ranked California's top Medi-Cal Plan by NCQA for 2014-15 with \$3 billion in revenues serving over 500,000 members. In 2014, she was elected by her peers to serve as the Orange County Area Representative on the board of directors for the Hospital Association of Southern California and is currently its chairwoman. In 2015, Ms. Richards was selected by the Orange County Board of Supervisors to serve on an Ad Hoc Committee tasked with developing policy reforms to address Emergency Department overcrowding and the need for expanding Behavioral Health Crisis Stabilization services. She has served as CEO, COO and CNO at for-profit and nonprofit hospitals in Orange and Los Angeles counties. Ms. Richards has experience with diverse medical groups, health plans, IPAs, workers' compensation, case management, Medi-Cal, and health care legal consultation. She also has contracted with the county during COVID-19 pandemic to write and implement Alternative Care Sites. Ms. Richards is a former surveyor for The Joint Commission and has conducted accreditation surveys of health care entities throughout the U.S. since 2005.

#### **2022 HEALTH CARE PROGRAM**

She is a Registered Nurse (RN), a Certified Professional in Healthcare Quality (CPHQ), a Certified Healthcare Executive (CHE), a Diplomat and Fellow of the American Board of Quality Assurance and Utilization Review Physicians (CHCQM), a Certified HIPAA Professional (CHP), a Fellow of the American Institute of Healthcare Quality (FAIHQ), and a Fellow of the American College of Healthcare Executives (FACHE). Ms. Richards is a member and/or leader of multiple associations, including the March of Dimes LA Market and the chair of the board of trustees for American University of Health Sciences. She currently teaches strategic planning and population health for the graduate program at California State University Long Beach, and she is a frequent speaker on health care issues and trends. Ms. Richards received her B.S. in nursing from the California State University, Fullerton and spent the majority of her clinical career as an intensive care unit nurse. She received her Master of Public Health (MPH) with an emphasis in biostatistics from Loma Linda University and her M.B.A. from the University of California, Irvine in its Healthcare Executive Program.