

# Distressed Real Estate Symposium

# **Keynote Address**

# **Beyond the Vacancy**Driving Value in Distress Office Assets

Not to mention BIG changes in the work, worker and workplace

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"Never invest in a business you cannot understand." - Warren Buffett

# **Discuss**

- 1) How We Got Here
- 2) Foundations of Value 🦠
- 3) Growth Markets
- 4) Technology & Our Future
- 5) Closing Thoughts

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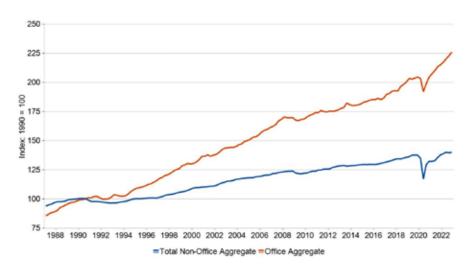
# **Current Situation**

- Strong Employment
- Low Utilization
- Chronic Oversupply
- Continued STRESS

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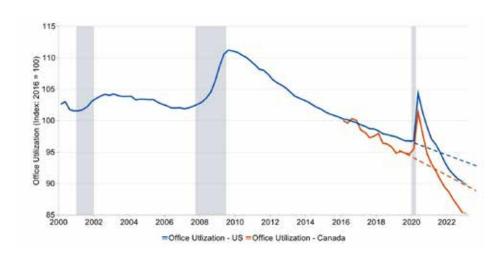
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# Continued Growth in Office Employment



Source: CoStar, Macrobond June 2023

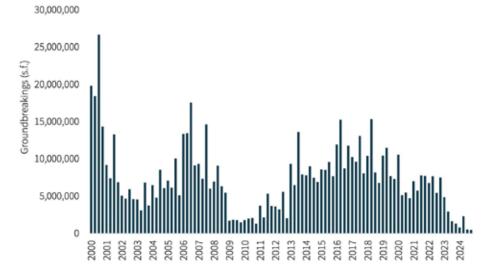
# Office Utilization Rates Decline (Office Space per Employed Person)



Source: CoStar, Macrobond June 202

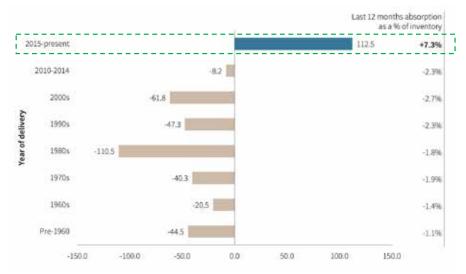
### 2025 DISTRESSED REAL ESTATE SYMPOSIUM

# Chronic Oversupply (past 6 quarters are 10% lower than prior historical low)



Source: II I Research

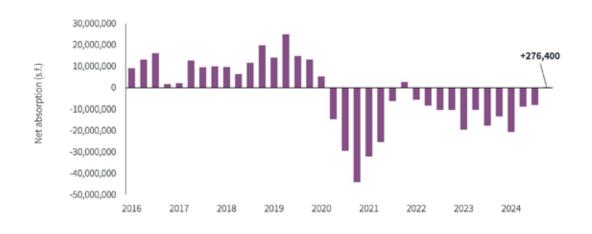
# $Obsolescence \ \, (\text{net absorption by age-since COVID 19 m.s.f})$



Source: JLL Research

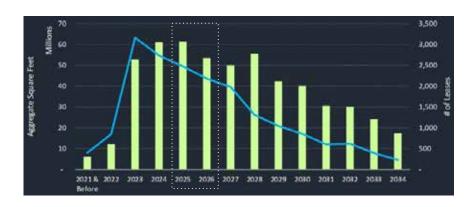
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# $Downsizes\ Impact\ Absorption\ {\scriptstyle (positive\ in\ Q4\ yet\ expected\ down\ in\ Q1)}$



Source: JLL Research

# Looming Wall of Expirations (Lease Expirations in Office CMBS by Year)



Top Markets Highest Ratio of Expiring Space 2025:

1.	Seattle	4.27%
2.	SF	4.03%
ó.	NY	3.13%
ļ.	LA	2.62%
).	DC	1.92%

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# How'd we get here?

- 1. Historical Context
- 2. Capital Market Disconnects (Risk / Reward)

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# Technology's Impact on The Office

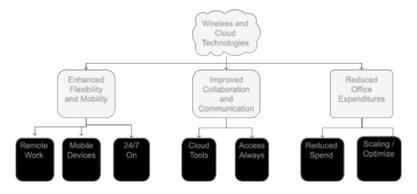
# Chronology 2007 iPhone

2008 MacBook Air

2010 iPad & Cloud Computing (Google, M365)

2013 New WLAN Standard (gigabit speeds)

### The Decline in Office Retention



# Myth of Retention



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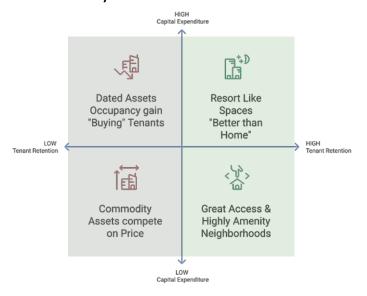
# \$961 Billion Maturing in 5 years (24% is Office Assets)



Source

# Foundations of Value 1. Location: Foundation of Value 2. Design: Solves Workplace Problems 3. Energy: Places of Desire and High Labor Markets

# Office Investment Dynamics



# The Reality of Office Investments

### Zero Coupon Bond

- Hard to Make Money During the Hold
- Extremely High CapEx, 20-40% of Cash Flow (Brings down economic cap rate ~150-200bp)

#### Retention is HARD in Low Barrier Markets

- Best Office REITS average 50% since 2013.
- Newer Assets Stronger absorption

### **Product Repositioning**

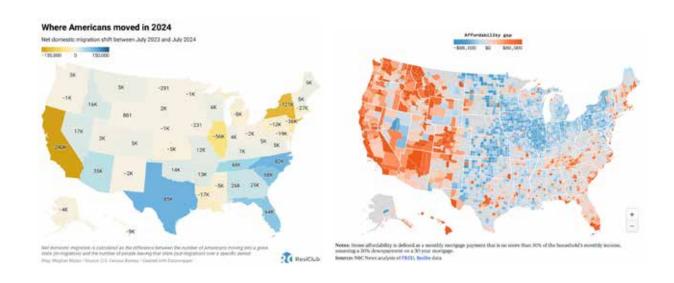
- Premiums required to make economics work on Older Assets
- Transforming obsolescence not easy and must start with Great Location (i.e. basis play)

### **High Growth Market**

• Sell the Dream

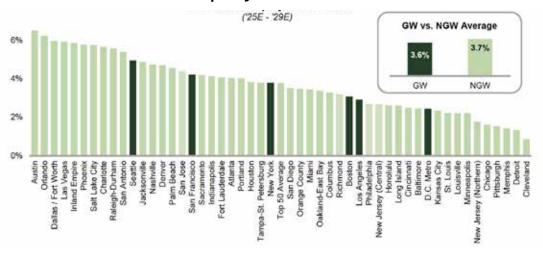


# Movement And Affordability



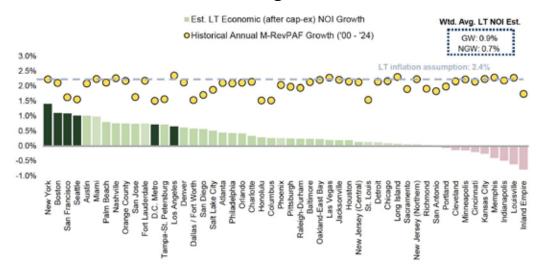
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# **Cumulative Employment Growth**



Source: Green Street

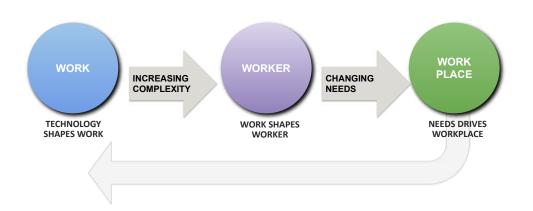
# Historical vs Est. Long-Term NOI Growth



Source: Green Street



### **Redefinition of Work**



# Al Increases Pace of Change

Capable Al (performs like humans in diversity of tasks)... COMPLETELY reshaping Work

- Different Workplace Needs size & location will change – Work can be done anywhere but people want to be "Somewhere".
- **2. Space Experimentation** new types of spaces explored (e.g. collaboration, innovation fabrication).
- **3.** <u>Focus on Inspiration</u> Skills become less relevant VERSUS ability to experiment, relearn, adapt, and change.



# Al Impact: Mapping Office Markets

Top & Bottom: 15 US Office Markets at Crossroads of Technology and Vacancy



"Final score may be different than individual "Factor Scores" due to analyst adjustment Source: Oxford Economics, Unionstats.com. Green Street

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# **Transformations in the Worker & Workplace**



**PHYGITAL** WORK

Locationally flexible, adaptable with technology.



**VISUAL APPRENTICESHIP** 

Proximity of leaders to talent and talent to leaders will keep pace.



RISE OF **SUPERWORKER** 

Empowered, supported by AI; Higher value output through AI.



**AGENTS IN OPERATIONS** 

Both Software and Hardware integrated into the Work.

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We tend to overestimate the effect of a technology in short run and underestimate the effect in the long run."



# **Closing Thoughts...**

- 1) Next 5-7 Years will be transformational in Cities
- 2) Systemic Changes in Demand; work, workforce, workplace
- 3) Conversions more viable in high vacancy, high growth markets
- 4) Office will segment to be investable

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# **Faculty**

Lisa Picard is a founding partner of Oxygen Investment Management in Seattle and has nearly 30 years of experience in developing, operating and repositioning major urban properties. As the former CEO of Blackstone's EQ Office, she aquired executional experience repositioning and divesting its \$17B portfolio, navigating 17 different real estate markets. Ms. Picard focuses on investing in opportunistic office and multifamily assets with hidden potential, using a modern tech stack to leverage a firm's expertise and operate at scale. She also is collaborating with Jamestown to develop innovative strategies for monetizing activation in real estate. Ms. Picard has led 200+ employee organizations and managed multifaceted portfolios. She joined EQ/Blackstone in late 2016 as its COO and quickly became its CEO in 2017. Prior to joining EQ, Ms. Picard worked as a real estate executive for Skanska, developing office and residential properties while also guiding investments for the company in Sweden, Norway and Denmark. At Canyon Ranch Spa and Resorts, she drove the expansion of the experiential hotel brand in developing a multi-towered residential hotel spa destination in Miami. Ms. Picard received her B.S. in urban and regional planning in 1991 from California State Polytechnic University, and two Master's degrees, in economics and urban design and finance and investment, in 1995 from the Massachusetts Institute of Technology.